



helen lamb <viamed.helen.lamb@gmail.com>

Telephone Paperwork - Viamed Ltd

9 messages

Beth Fish <Beth.Fish@firstcomeurope.co.uk>

26 September 2023 at 15:36

To: "Helen.lamb@viamed.co.uk" <Helen.lamb@viamed.co.uk>

Good afternoon

I am emailing regarding your new telephone system.

The lease company will send across the lease documentation to yourself via an E-Sign. This will come from Shire Leasing.

This email is also a reminder to settle your existing agreement with BNP (A1C57122) and invoice Firstcom Europe for your refund.

If you are VAT registered, then your invoice needs to have all separate values listed individually:

Net Value:

VAT:

Total Value:

If you are **not** VAT registered, then you need to invoice us for the full amount you have been quoted (including VAT).

We will also need your bank details on the invoice.

If you have any queries, then please do not hesitate to contact me.

Thanks

firstcom eUrope

Beth Fish

Senior Admin Assistant/ Assistant to Head of HR

Beth.fish@firstcomeurope.co.uk

Office: 0333 023 7000

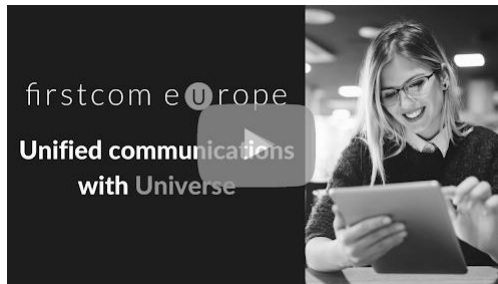
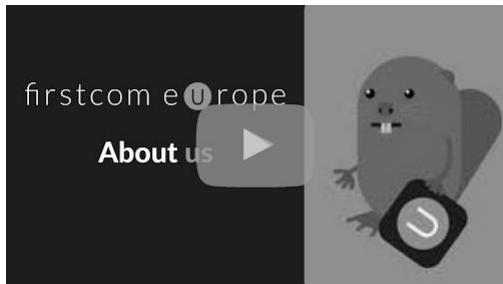
Firstcom Europe Ltd

1B Parklands, Lostock, Bolton, BL6 4SD, United Kingdom.

<https://firstcomeurope.co.uk>

Twitter • LinkedIn • YouTube

Click on the images to watch our videos:



NOTE: The information contained in this email message is considered confidential and proprietary to the sender and is intended solely for review and use by named recipient.

Any unauthorized review, use or distribution is strictly prohibited. If you have received this message in error, please advise the sender by reply email and delete the message.

helen lamb <helen.lamb@viamed.co.uk>
Reply-To: helen.lamb@viamed.co.uk
To: Beth Fish <Beth.Fish@firstcomeurope.co.uk>

26 September 2023 at 15:44

Dear Beth

How do i go about this

"This email is also a reminder to settle your existing agreement with BNP (A1C57122) and invoice Firstcom Europe for your refund."

We've had a lot of rentals before and i've never had to do this. I don't even know how to find out this amount. We didn't set up this agreement, you did.

It might have been useful to let me know before we agreed to the new contract that this would be needed.

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>
Email: helen.lamb@viamed.co.uk
Email: helen.lamb@viamed.me.uk
Tel: +44 (0)1535 634 542
Fax: +44 (0)1535 635 582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

[Quoted text hidden]

6 attachments

firstcom eUrope

image001.png
98K

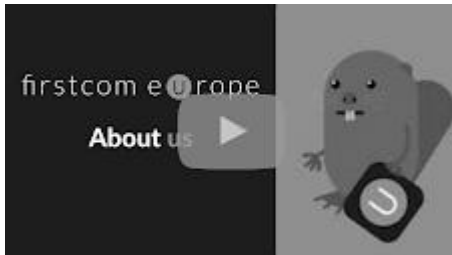


image002.png
327K



image003.png
736K

firstcom eUrope

image001.png
98K



image003.png
736K

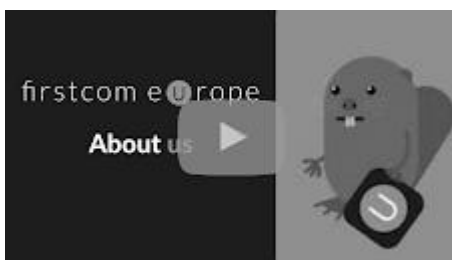


image002.png
327K

Beth Fish <Beth.Fish@firstcomeurope.co.uk>
To: Jordan Crompton <Jordan.Crompton@firstcomeurope.co.uk>
Cc: "Helen.lamb@viamed.co.uk" <Helen.lamb@viamed.co.uk>

26 September 2023 at 15:53

Hi Jordan

Can you help with the customers queries below please?

Thanks

firstcom eUrope

Beth Fish

Senior Admin Assistant/ Assistant to Head of HR

Beth.fish@firstcomeurope.co.uk

Office: 0333 023 7000

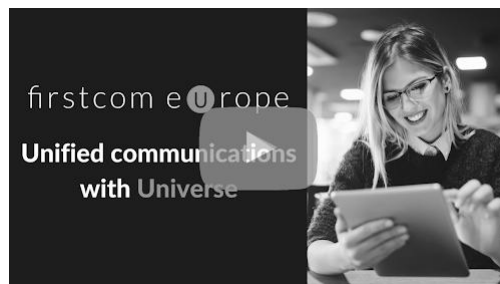
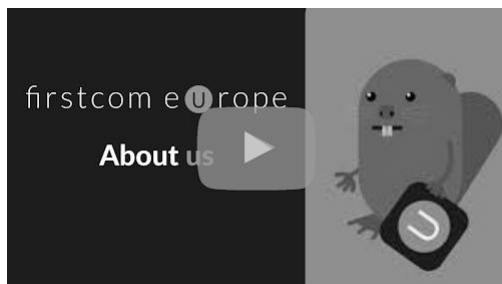
Firstcom Europe Ltd

1B Parklands, Lostock, Bolton, BL6 4SD, United Kingdom.

<https://firstcomeurope.co.uk>

Twitter • LinkedIn • YouTube

Click on the images to watch our videos:



NOTE: The information contained in this email message is considered confidential and proprietary to the sender and is intended solely for review and use by named recipient.

Any unauthorized review, use or distribution is strictly prohibited. If you have received this message in error, please advise the sender by reply email and delete the message.

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** helen lamb

Sent: Tuesday, September 26, 2023 3:45 PM

To: Beth Fish <Beth.Fish@Firstcomeurope.co.uk>

Subject: Re: Telephone Paperwork - Viamed Ltd

CAUTION: This email originated from outside your organisation. Exercise caution when opening attachments or clicking links, especially from unknown senders

[Quoted text hidden]

4 attachments

firstcom eUrope

image001.png
98K

firstcom eUrope

image001.png
98K



image002.png
327K



image003.png
736K

helen lamb <helen.lamb@viamed.co.uk>
Reply-To: helen.lamb@viamed.co.uk
To: Jack.Barrow@firstcomeurope.co.uk

27 September 2023 at 11:39

Hi Jack

I'm sure you aren't the person to ask but I have no idea who to contact. I have been told I have to pay the balance of the old lease to the company but I have never had any dealings with the lease company and I have no way of finding out what the balance of the old lease is for. You guys set this up and dealt with it.

We are going to need some help with this.

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>
Email: helen.lamb@viamed.co.uk
Email: helen.lamb@viamed.me.uk
Tel: +44 (0)1535 634 542
Fax: +44 (0)1535 635 582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.
If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Forwarded message -----

From: **helen lamb** <helen.lamb@viamed.co.uk>
Date: Tue, 26 Sept 2023 at 15:44
Subject: Re: Telephone Paperwork - Viamed Ltd
To: Beth Fish <Beth.Fish@firstcomeurope.co.uk>
[Quoted text hidden]

6 attachments

firstcom eUrope

image001.png
98K

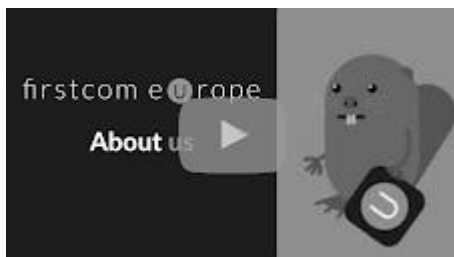


image002.png
327K

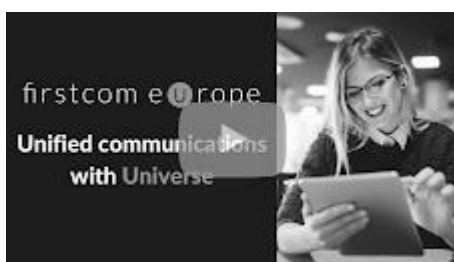


image003.png
736K

firstcom eUrope

image001.png
98K

 image003.png
736K

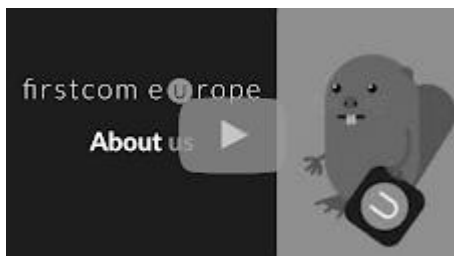


image002.png
327K

Jack Barrow <Jack.Barrow@firstcomeurope.co.uk>
To: "helen.lamb@viamed.co.uk" <helen.lamb@viamed.co.uk>

27 September 2023 at 13:53

Hi Helen,

I have forwarded this over to your account manager who will be in touch 😊

Kind regards

Jack



Jack Barrow / Installations Manager

Jack.barrow@firstcomeurope.co.uk

Office: 0333 023 7000

Firstcom Europe Ltd

1B Parklands, Lostock, Bolton, BL6 4SD, United Kingdom.

<https://firstcomeurope.co.uk>

Twitter • LinkedIn • YouTube

Click on the images to watch our videos:



NOTE: The information contained in this email message is considered confidential and proprietary to the sender and is intended solely for review and use by named recipient.

Any unauthorized review, use or distribution is strictly prohibited. If you have received this message in error, please advise the sender by reply email and delete the message.

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** helen lamb

Sent: Wednesday, September 27, 2023 11:40 AM

To: Jack Barrow <Jack.Barrow@Firstcomeurope.co.uk>

Subject: Fwd: Telephone Paperwork - Viamed Ltd

CAUTION: This email originated from outside your organisation. Exercise caution when opening attachments or clicking links, especially from unknown senders

Hi Jack

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Beth Fish

Senior Admin Assistant/ Assistant to Head of HR

Beth.fish@firstcomeurope.co.uk

Office: 0333 023 7000

Firstcom Europe Ltd

1B Parklands, Lostock, Bolton, BL6 4SD, United Kingdom.

<https://firstcomeurope.co.uk>

Twitter • LinkedIn • YouTube

Click on the images to watch our videos:

NOTE: The information contained in this email message is considered confidential and proprietary to the sender and is intended solely for review and use by named recipient.

[Quoted text hidden]

helen lamb <helen.lamb@viamed.co.uk>

3 October 2023 at 09:12

Reply-To: helen.lamb@viamed.co.uk

To: Beth Fish <Beth.Fish@firstcomeurope.co.uk>, Jordan Crompton <Jordan.Crompton@firstcomeurope.co.uk>

Dear Beth

I need your help finding out how to settle the old lease agreement. I do not have contact details or login details for the old lease company. I cannot sign the new one if I will still be paying the old one.

Regards

[Quoted text hidden]

3 attachments

firstcom eUrope

image001.png
98K

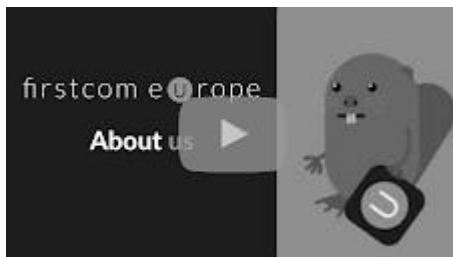


image002.png
327K



image003.png
736K

Jordan Crompton <Jordan.Crompton@firstcomeurope.co.uk>

3 October 2023 at 09:20

To: "helen.lamb@viamed.co.uk" <helen.lamb@viamed.co.uk>, Beth Fish <Beth.Fish@firstcomeurope.co.uk>

Good morning Helen

Please can you contact BNP Paribas on 0345 2666056 quoting your agreement number A1C57122.

Please request a settlement figure and invoice Firstcom for the amount.

Apologies for the inconvenience caused on this.

Kind regards

Jordan Crompton – Account Manager

jordan.crompton@firstcomeurope.co.uk

Office: 01204 543560

Direct: 01204 543572

firstcom eUrope

Firstcom Europe Ltd

2nd Floor, 1b Parklands, Lostock, Bolton, BL6 4SD, United Kingdom.

<https://firstcomeurope.co.uk>

Twitter • LinkedIn • YouTube

Click on the images to watch our videos:



NOTE: The information contained in this email message is considered confidential and proprietary to the sender and is intended solely for review and use by named recipient.

Any unauthorized review, use or distribution is strictly prohibited. If you have received this message in error, please advise the sender by reply email and delete the message.

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** helen lamb

Sent: 03 October 2023 09:13

To: Beth Fish <Beth.Fish@Firstcomeurope.co.uk>; Jordan Crompton <Jordan.Crompton@Firstcomeurope.co.uk>

Subject: Re: Telephone Paperwork - Viamed Ltd

CAUTION: This email originated from outside your organisation. Exercise caution when opening attachments or clicking links, especially from unknown senders

Dear Beth

[Quoted text hidden]

helen lamb <helen.lamb@viamed.co.uk>
Reply-To: helen.lamb@viamed.co.uk
To: Jordan Crompton <Jordan.Crompton@firstcomeurope.co.uk>
Cc: Beth Fish <Beth.Fish@firstcomeurope.co.uk>

3 October 2023 at 11:32

Dear Jordan

Thank you for your help. I've had Covid for over a week and this all just came at the worst time. I will try and sort today or at least this week

Kind regards

Helen Lamb
Accounts Director
Viamed Ltd

<http://www.viamed.co.uk>
Email: helen.lamb@viamed.co.uk
Email: helen.lamb@viamed.me.uk
Tel: +44 (0)1535 634 542
Fax: +44 (0)1535 635 582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.
If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

[Quoted text hidden]

3 attachments

firstcom eUrope **image001.jpg**
4K

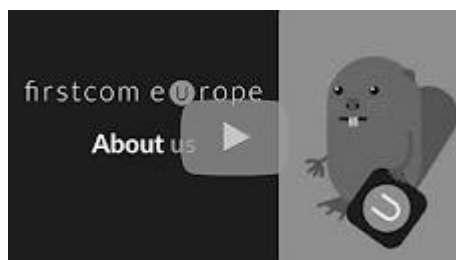


image002.png
67K



image003.png
36K

Jordan Crompton <Jordan.Crompton@firstcomeurope.co.uk>
To: "helen.lamb@viamed.co.uk" <helen.lamb@viamed.co.uk>

3 October 2023 at 11:54

Hi Helen

Thank you for that. It does seem to be going round at the moment.
I hope you've not been to ill with it and you're feeling better soon.

Kind regards

Jordan

Sent from my iPhone

On 3 Oct 2023, at 11:33, helen lamb <office@viamed.co.uk> wrote:

[Quoted text hidden]
<image001.jpg>
<image002.png>
<image003.png>