



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: Purchase Order No: 819606 from : University Hospitals Birmingham NHS Foundation Trust

1 message

Teresa Mitchell <Teresa.Mitchell@uhb.nhs.uk>
To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Tue, Sep 26, 2023 at 2:51 PM

Hi Sophie.

I am sorry about that I thought this issue had been dealt with regarding payment.

I will add delivery charges to all orders in future.

Thank you for your patience.

Kind regards.

Teresa.

Teresa.Mitchell

ward services coordinator.

Neonatal Unit

01214243508

From: Main Account <viamedinbox@gmail.com> on behalf of Sophie Lines <office@viamed.co.uk>
Sent: 26 September 2023 14:01:30
To: Teresa Mitchell
Subject: Fwd: Purchase Order No: 819606 from : University Hospitals Birmingham NHS Foundation Trust

This Message has originated outside your organisation.

Good afternoon,

I emailed you on the 14th September regarding your Purchase Order - 819606.

Please be aware there will be a £10.00 (plus VAT) carriage charge applicable on this order - **please can you confirm you are happy for us to proceed?**

I must also advise that the University Hospital Birmingham NHSFT's account with us is currently "on stop" due to unpaid invoices. Unfortunately, this means we are currently unable to dispatch your orders to you. Once the account is up to date, any orders awaiting dispatch will be released from our warehouse. Your accounts department has been made aware of this situation, however, if you require any further assistance please do not hesitate to contact us.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email sophie.lines@viamed.co.uk
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Fax: +44 (0)1535 635582
Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

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On Thu, Sep 14, 2023 at 8:36 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>
Date: Wed, 13 Sept 2023 at 23:50
Subject: Purchase Order No: 819606 from : University Hospitals Birmingham NHS Foundation Trust
To: <orders@viamed.co.uk>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:
<https://exchange.ghxeurope.net/d.aspx?i=Xy52042268>

This will inform the Trust of your receipt of the Order

13/09/23 23:50
Priority: High

Order No: 819606

Customer Name: University Hospitals Birmingham NHS Foundation Trust

Customer Address: Birmingham Heartlands Hospital, Bordesley Green East, Birmingham, West Midlands, B9 5SS, England

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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26/09/2023, 14:58

Gmail - Re: Purchase Order No: 819606 from : University Hospitals Birmingham NHS Foundation Trust

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