

Service Repair Sheet SRS68568

Contact Name

Ashley Davies

Company/ Hospital Name

Thames Medical Ltd

Department

Position

Direct Phone

01903522911

General Phone

01903522911

Opera Account

00011982

Email

ashley@thamesmedical.com

Order Number

Date Received

18/Sep/2023

Booked in By

Robert Connor

Main Company

Viamed

Type Return

Warranty

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer ☐

Cleaned by Viamed,
if no declaration certificate
from customer ☐

Signed: _____

Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 08/Sep/2023 Catherine Spence

08/Sep/2023 Catherine Spence

Capnograph S/N:81030156

Unit was working here and also for Thames, but not for customer.

Not turning on again, have asked for all power supplies and batteries that are being used with it.

Came back to us on SRS68558 because unit wont turn on for customer, originally came in on SRS68547 for case upgrade.

18/Sep/2023 Robert Connor

Received 1 x VM-2500M-Vet s/n 81030156, with li-poly battery, installed mounting plate, power supply v3 with UK adapter.

Ready For quote

Repair Complete Signed

CC Connor 26.9.23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN36041	Capnograph	4410530	81030156	Yes (r)

4440000 x 1 FOC
S/N, SRS, SRN

UPS x 1 FOC

Thames Medical Ltd
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Worthing, West Sussex BN13 2BW
www.thamesmedical.com

email info@thamesmedical.com

tel 01903 522911

fax 01903 522922

Experts in patient monitoring and anaesthesia



PURCHASE ORDER

order # PO-01978

date 15/09/2023

vendor address Viamed Ltd
15 Station Road
Cross Hills
Keighley, West Yorkshire
BD20 7DT

contact Kate
phone 01535 634542
fax 01535 635582

carrier

UPS

payment terms

Net 30

ITEM	DESCRIPTION	VENDOR PRODUCT CODE	QUANTITY	UNIT PRICE	SPECI AL TAX RATE	SUB-TOT AL
TML-V-VM250 0M1-RL2WR	VM2500M - Warranty Repair - Service Level 2 S/N 81030156	Warranty Repair of VM2500M Mainstream Capnograph	1	£0.00	Taxable	£0.00

remarks	Failing to turn on, suspected issue with battery connectors.SRS68568	SUB-TOTAL	£0.00
		VAT	£0.00
		TOTAL	£0.00

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18/Sep/2023

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Repair

Ref

S/N

Equipment Type

Under Warranty

SRN36041

4410530

81030156

Capnograph

No Fault Found

Time :0 Hour(s)

The Capnograph VM 2500-M Vet has been tested. The unit has been tested using all power sources. The power fault could not be replicated. As a precaution, the connection the PCB connection cable has been replaced.
