## **VM3COP15** Preventative Actions

Preventative actions are identified via,

- Intrastats self monitoring, and automatic issues.
- Constant reviews of customer complaints and feedback meetings / issues.
- Regular reviews of non conformances.
- Employee suggestions via the logged issues systems.
- Purchase reviews, returns reviews.
- Analysis of data reviews.
- Sales warnings reviews.

All actions are logged in the usual Intrastat Issues system. Any actions or inactions are logged against the Issue until finally closed.