

Service Repair Sheet SRS68460

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Muriel Allemand

SHA Selection Hygiene Appliquee

0475821212

0033 475821212

00007542

contact@sha-medical.com

14/Sep/2023

Robert Connor

Viamed

Warranty

**VIAMEDclean**

**Goods In Only**

Decontamination  
certificate provided  
by customer ☐

Cleaned by Viamed,  
if no declaration certificate  
from customer ☐

Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

**Goods Out Only**

Cleaned by Viamed before  
returning to customer

Signed: \_\_\_\_\_  
Date: \_\_\_\_\_

Notes 09/May/2023 Sophie Lines

09/May/2023 Sophie Lines

Customer has emailed an order (attached) for a FOC warranty replacement 0014850 - I have responded to ask them to send the sensor to us first for evaluation, and if necessary we will then send a replacement. Sold Jan 2023 so still under warranty

05/Sep/2023 Sophie Lines

Customer is following this up - they have not yet returned the sensor and are asking for a warranty replacement be sent - they say they ve tried to send it to us but it keeps being returned to them. I will speak with CG for advice

14/Sep/2023 Robert Connor

Received 1 x ear sensor s/n HAR10054

Ready For quote

Repair Complete Signed

CGreen 20.9.23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN36022	Pulse Oximetry Ear Clip Sensor	0014850	HAR10054	Yes

0040003 x 1 FOC  
Old S/N, SRS, SRN

0014850 x 1 FOC  
New S/N, SRS, SRN

UPS x 1 FOC



SHA

ZA de Fiancéy  
335 rue des entrepreneurs  
26250 LIVRON SUR DROME  
Tél : 04 75 82 12 12  
Fax : 04 75 40 18 33  
Site web : www.sha-medical.fr

SRS 68460

VIAMED LTD  
15 STATION ROAD, CROSS HILLS,  
KEIGHLEY - WEST YORKSHIRE  
BD20 7 DT  
Royaume-Uni

<b><i>Demande de prix</i></b>	<b>Numéro</b> DEM23S-0899
<b>Date :</b> 19/07/2023	
<b>Mode de règlement :</b>	
<b>N° de TVA intracom :</b>	

Code article	Réf.fournisseur	Description	Qté	P.A. HT	Montant HT	TVA
BJRA GARANTIEA SP 0063	14850	VERY URGENT REQUEST SRS68460  hello  Thank you for sending us under warranty  Capteur auriculaire réutilisable p/VM 2160 SMART Long. câble 1,20 m  Numéro de série : HAR10054  It as been tested on several saturometers, each time the message "sensor error" is dsplayed.  The sensor is well lit. It visually shows no sign of degradation  For information : This sensor was sent to you on 15/05 and again on 02/06, but has returned to us withouthaving been delivered. Please acknowledge receipt of this shipment as soon as it is sent to you  Looking forward to your return,  Regards Muriel Allemand	1	0,00		
DATA AMA						

Taux	Base HT	Montant TVA

Total HT	0,00
Port HT	0,00
Total HT Net	0,00
Total TVA	0,00
Net à payer	0,00 €

Soit 0,00 FRF



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14/Sep/2023

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Robert Connor

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Repair

Ref

S/N

Equipment Type

Under Warranty

SRN36022

0014850

HAR10054

Pulse Oximetry Ear Clip Sensor

Time :0 Hour(s)

Parts Replaced

Qty: 1

0014850

The pulse oximetry ear sensor has been replaced under warranty with SN:HCR10006.

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