



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: PO - Oxygen Sensors

1 message

saeed@yafamed.net <saeed@yafamed.net>
To: sophie.lines@viamed.co.uk

Mon, Sep 18, 2023 at 11:36 AM

Dear Sophie,

Thank you for your email.

Can you please let me know the expected shipping cost by Parcel Force? And the shipment expected weight and dimensions?

Thanks & Regards

Engr. Saeed Elnakib

Sales & Service Manager

Yafa Medical Equipment Store L.L.C

P.O. Box: 32639 Sharjah - U.A.E

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Fax +971 6 56 55 326

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E. mail: saeed@yafamed.net

 For a greener planet, please don't print this email unless necessary.

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines
Sent: Thursday, September 14, 2023 3:01 PM
To: saeed@yafamed.net
Subject: Re: PO - Oxygen Sensors

Dear Saeed,

Thank you for your email. Janine is not in the office today, so please accept my reply.

I am sorry to hear that some of your customers have experienced problems with the R-22VA Oxygen Sensors - I will pass these comments on to our Export Sales Manager so he can try to offer assistance.

With regards to your new PI for 40 pcs - please can you let me know, would you like this to be delivered via Parcel Force, or via UPS? I can see you have used both services on your previous orders.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

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Facebook Page: Search for Viamed Ltd

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On Thu, Sep 14, 2023 at 9:55 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: <saeed@yafamed.net>

Date: Thu, 14 Sept 2023 at 09:54

Subject: PO - Oxygen Sensors

To: Janine Gill <office@viamed.co.uk>

Dear Janine,

With regards to R-22VA, several customers were complaining that the oxygen sensor doesn't last for a long time and it's failing sometimes in less than 6 months. Can I have your comments please?

For now, please send me PI for 40 pcs of oxygen sensors model R-22VA.

Do you have stock available?

Thanks & Regards

Engr. Saeed Elnakib

Sales & Service Manager

Yafa Medical Equipment Store L.L.C

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