

# Service Repair Sheet SRS68529

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Lee Harper

Pinderfields General Hospital

Medical Physics Department

Technician

01924 541050

00001415

lee.harper@midyorks.nhs.uk

10/Aug/2023

Robert Connor

Viamed

Quote

**VIAMEDclean**

**Goods In Only**

Decontamination  
certificate provided  
by customer ☒

Cleaned by Viamed  
if no declaration certificate  
from customer ☐

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

**Goods Out Only**

Cleaned by Viamed before  
returning to customer

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Notes 27/Jul/2023 Steve Hardaker

27/Jul/2023 Steve Hardaker

Returning a TOF 3D with damaged screen. Sold on RVM135544-1, 18 Mar 2022. Still under warranty but may not be covered if physically damaged by mis-handling, check with SN if not obvious. serial number TBA.

10/Aug/2023 Robert Connor

Received 1 x TOF3D s/n T3D202002228, with complete patient cable and batteries.

No visible damage to face of unit or screen, screen shows a black line constantly. There is some small wear marks on the top end of the case.

Ready For quote

CGNEON 13.9.23

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35960	Microstim	2510091	T3D202002228	Yes

2540100 x 1 @ £650 - edit the value for this one.  
S/N, SRS, SRN

UPS x 1 @ £12.

£650 . repair  
FOC carriage  
cg 5.9.23  
+ SNixon.

Quote to Send  
Mechanical load  
/physical  
damage.





Mid Yorkshire Teaching  
NHS Trust

Print date

07/08/2023 10:22:43

## Dispatch note - External service

<b>Order no</b>	10-135704	<b>Supplier</b>	Viamed Ltd
<b>Order date</b>	07/08/2023	<b>Address</b>	15 Station Road, Cross Hills BD20 7DT Keighley
<b>Our reference</b>	10-135704	<b>Your reference</b>	
<b>Contact person</b>	Lee Harper	<b>Phone</b>	01535 634542
<b>Phone</b>	01924 541050	<b>Fax</b>	01535 635582
<b>Fax</b>		<b>Package no</b>	
<b>Mobile phone</b>		<b>Type of service</b>	Warranty Service
<b>Email</b>	lee.harper@nhs.net		
<b>Eq. no.</b>	174684	<b>Serial no</b>	T3D202002228
<b>Device type</b>	Tns Nerve Stimulator		
<b>Brand</b>	MIPM GmbH		
<b>Model</b>	TOF3D		
<b>Owner</b>	1367	Theatres ; Pinderfields Hospital ; Surgery ; Mid Yorkshire N.H.S. Trust	
<b>Location</b>	1367	Theatres ; Pinderfields Hospital ; Surgery ; Mid Yorkshire N.H.S. Trust	

### Message

Screen marked, please investigate and see if can be covered under warranty as no signs of physical damage.

Return date

Signature

The equipment should at return be controlled both from a security and functional perspective so that the equipment can be set directly into use without any further measures. A complete protocol over discovered faults, performed measures, changed components, measured values and performed functional controls and safety tests should be attached. These protocols do not release the supplier from the responsibility if a functional fault would appear that could jeopardize the safety of the staff or patients.

The goods are to be returned to the address below

**Invoice address** Invoice Payable  
Finance Department  
Pinderfields Hospital  
Aberford Road  
Wakefield WF1 4DG

**Delivery address** Medical Physics Department  
Pinderfields  
Pinderfields Hospital  
Aberford Road  
Wakefield WF1 4DG

Signature