

Service Repair Sheet SRS68558

Contact Name

Ashley Davies

Company/ Hospital Name

Thames Medical Ltd

Department

Position

Direct Phone

01903522911

General Phone

01903522911

Opera Account

00011982

Email

ashley@thamesmedical.com

Order Number

Date Received

31/Aug/2023

Booked in By

Robert Connor

Main Company

Viamed

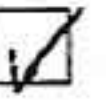
Type Return

Warranty

VIAMEDclean

Goods In Only

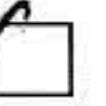
Decontamination
certificate provided
by customer



Cleaned by Viamed,
if no declaration certificate
from customer

Signed: _____

Date: _____



Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 30/Aug/2023 Catherine Spence

30/Aug/2023 Catherine Spence

Returning Unit repaired on SRS68547.

Capnograph S/N 81030156

Email states that when they received the unit, they checked it before sending out and that the unit did not power up. They are wondering if a ribbon issue. can we have a quick turn around

31/Aug/2023 Robert Connor

Received 1 x VM-2500-M-Vet s/n 81030156, with fitted mounting plate

Ready For quote

Repair Complete Signed

CC Green 5-9-23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35977	Capnograph	4410530	81030156	Yes (r)

~~4440000~~
4440000 x 1 FOC
S/N, SRS, SRN
Repaired under warranty
UPS x 1 FOC

Thames Medical Ltd

8 A'Becket Gardens

Worthing, West Sussex BN13 2BW

www.thamesmedical.com

email info@thamesmedical.com

tel 01903 522911

fax 01903 522922

Experts in patient monitoring and anaesthesia



PURCHASE ORDER

order # PO-01974

date 30/08/2023

vendor address Viamed Ltd

15 Station Road

Cross Hills

Keighley, West Yorkshire

BD20 7DT

contact

Kate

phone

01535 634542

fax

01535 635582

carrier

UPS

payment terms

Net 30

ITEM	DESCRIPTION	VENDOR PRODUCT CODE	QUANTITY	UNIT PRICE	SPECI AL TAX RATE	SUB-TOT AL
TML-V-VM250 0M1-RL2WR	VM2500M - Warranty Repair - Service Level 2 SN:81030156	Warranty Repair of VM2500M Mainstream Capnograph	1	£0.00	Taxable	£0.00

remarks

SRS68547

Upon return will not power on under any circumstance.

SUB-TOTAL £0.00

VAT £0.00

TOTAL £0.00

Service Repair Sheet 68558

Contact Name	Ashley Davies
Company/ Hospital Name	Thames Medical Ltd
Direct Phone	01903522911
General Phone	01903522911
Opera Account	00011982
Email	ashley@thamesmedical.com
Date Received	31/Aug/2023
Booked in By	Robert Connor

Repair	Ref	S/N	Equipment Type	Under Warranty
SRN35977	4410530	81030156	Capnograph	Complete - Repaired Time :0 Hour(s)

The Capnograph VM 2500-M Vet has been tested. The unit was powered up numerous times from mains PSU, AA batteries and a rechargeable battery. No issue was found with any power source.

A problem with the SpO2 sensor working intermittently arose. The SpO2 sensor connector has been rewired to correct this issue.
