

Subject : re: FW: Leak-testing for beanbags
Date : Tue, 4 Jun 2013 10:45:00 +0100
Linked to : Jodi (Jodi Gosselin)
From : Steve Hardaker <steve.hardaker@viamed.co.uk>
To : Jodi <jodi@davidscottco.com>

Hi Jodi,

Thank you for the advice, we will try the air inflation method and listen for leaks. It might not be practical to submerge the beanbag, so would a water-based leak detection spray be ok? Such as this:

<http://cpc.farnell.com/1/1/41118-leak-detector-300ml-ambersil-19000-ambersil.html>

There is a datasheet on that page if you need to check the composition.

Regards,

Steve

> Hi Steve,
> Scott told me you have a customer that has a potential leak in one of our
> bean bags.
> You can certainly have them inflate the bean bag however they must be
> careful not to over inflate as it will pop like a balloon
> That usually gives us an idea of where the leak is coming from.
> If that doesnt work you can also submerge the beanbag in water when it is
> inflated there will be little tiny bubbles coming from the leak.
> Also have them check the valve to make sure it is not compromised in
> anyway.
>
> As always if they are uncomfortable trying any of these methods they can
> always send the item back and we can take a look at it.
>
> Keep us posted as to what they find.
>
> Regards,
> Jodi Gosselin
>
>
> From: Scott Sepinuck [mailto:scott@davidscottco.com]
> Sent: Monday, June 03, 2013 12:14 PM
> To: 'Jodi Gosselin'
> Subject: FW: Leak-testing for beanbags
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>
> Scott Sepinuck
> VP, Director of Sales
>
> David Scott Company
> 59 Fountain Street | Framingham, MA 01702
> Toll Free: 800-804-0333 | Tel: 508-875-3333 | Fax: 508-875-3375
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>
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> 875-3333.
>
> From: Steve Hardaker [mailto:steve.hardaker@viamed.co.uk]
> Sent: Monday, June 03, 2013 11:17 AM
> To: Scott Sepinuck
> Subject: Leak-testing for beanbags
>
>
> Hi Scott,
> I have a customer who suspects that their Butterfly positioner is faulty
> as it does not maintain its shape for longer procedures lasting a number
> of hours.
> Our representative tested it by applying suction and sealing the valve,
> then checking after around 90 minutes. The bag seems to retain its shape
> over these short time frames but the customer is unhappy because during
> longer procedures they need to keep the suction applied, which hinders
> access to the patient.
> They want to return it under warranty. It would be useful to identify
> whether the cause is something not covered by warranty (such as a scalpel
> nick), or something that might be (such as leaking seams).
> Do you have a procedure to test for leaks and identify where they are?
> Would, for example, inflating it with air and checking for leaks using
> surfactant be an acceptable method?
>
> Any help that you can give would be appreciated.
> Regards,
> Steve
>
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[Sent via Goldmine]