

Cathy Green <viamed.cathy.green@gmail.com>

SRS68547

1 message

Ashley Davies <ashley@thamesmedical.com> To: cathy.green@viamed.co.uk

29 August 2023 at 11:06

Morning,

Hope you had a good bank holiday weekend. Unfortunately we have hit another snag with a the latest repaired unit. Upon testing before returning to the client ive founf the unit not switching on at all, under mains nor battery power. I am concerned that both of the issues with the last 2 machine could be potential ribbon cable problems.

This client was chasing to have her machine back last week, is there any way we can mark this as a priority?

Kind regards

Ashley

Ashley Davies Office Manager T: 01903 522911





