

Service Repair Sheet SRS68548

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Andrew Kelly

Whiston Hospital

EBME Department

Senior Medical Engineer / Deputy

0151 290 4294

01514261600

00002152

Andrew.Kelly@sthk.nhs.uk

24/Aug/2023

Robert Connor

Viamed

Warranty

## VIAMEDclean

### Goods In Only

Decontamination  
certificate provided  
by customer ☐

Cleaned by Viamed,  
if no declaration certificate  
from customer ☐

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

### Goods Out Only

Cleaned by Viamed before  
returning to customer

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Notes 21/Aug/2023 Steve Hardaker

21/Aug/2023 Steve Hardaker

Returning 2 more R-48V failures under 15 month warranty:

- V103401 - sold on Invoice RVM138602-1

- V103409 - sold on Invoice RVM144685-1

Note: these were already old stock when sold and are now discontinued. SN has confirmed that it is OK to proceed with 0110579 as warranty replacements.

24/Aug/2023 Robert Connor

Received 2 x R-48V s/n V103401, V103409.

Ready For quote

Repair Complete Signed

CGreen 25.8.23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35971	Oxygen Sensor	0110048	V103401	Yes
SRN35972	Oxygen Sensor	0110048	V103409	Yes

0140013 x 2 FOC  
old S/N, SRS, SRN

0110579 x 2 - alternative to R48's.  
New S/N, SRS, SRN

UPS x 1 FOC





**Mersey and West Lancashire  
Teaching Hospitals**  
NHS Trust

Medical Engineering,  
Whiston Hospital,  
Prescot,  
Merseyside,  
L35 5DR

0151 430 1273  
[andrew.kelly@sthk.nhs.uk](mailto:andrew.kelly@sthk.nhs.uk)

22/08/2023

Viamed Limited,  
15 Station Road,  
Cross Hills,  
Keighley,  
West Yorkshire,  
BD20 7DT

REF: SRS68548

Dear Steve,

Please find enclosed 2 x Viamed R-48v cells (sr/no V103401 & V103409). I would like to return under warranty for replacement as discussed via email.

Regards,

Andrew Kelly  
(Deputy Manager Medical Engineering)



Service Repair Sheet 68548

Contact Name	Andrew Kelly
Company/ Hospital Name	Whiston Hospital
Department	EBME Department
Position	Senior Medical Engineer / Deputy Manager
Direct Phone	0151 290 4294
General Phone	01514261600
Opera Account	00002152
Email	Andrew.Kelly@sthk.nhs.uk
Date Received	24/Aug/2023
Booked in By	Robert Connor

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Repair	Ref	S/N	Equipment Type	Under Warranty
SRN35971	0110048	V103401	Oxygen Sensor	Complete - Repaired Time :0 Hour(s)

Parts Replaced  
Qty: 1 0110579

Replaced under warranty with OOM113 S/N A100949

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Repair	Ref	S/N	Equipment Type	Under Warranty
SRN35972	0110048	V103409	Oxygen Sensor	Complete - Repaired Time :0 Hour(s)

Parts Replaced  
Qty: 1 0110579

Replaced under warranty with OOM113 S/N A100950

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