



Sandy Gillies

CID25397 Opera CID25397 Type:Vandagraph Retail

Sandy Gillies 9 Keith Street, , Stornoway, Westerns Isles, HS1 2QG, United Kingdom

Tel 07769918611 GBP Retail Price List Vandagraph (0010)

Log Call

Add Issue

Proforma Credit Limit 0.00GBP

Account Home

Main Details

Account Memos

Sales History

Stock References

Cust./Supp. Returns

Service Visits

Distributor Agreements

Documents Files

Linked Issues

Regulatory Agreements

SRS68510

SRS Created : 05 Jul 2023
Created By Ryan Swaine
Add Watch

[Print Barcodes](#)
[Print A4 Sheet](#)
[Split Items into Different SRS Numbers](#)

Upload Document to SRS

ADD DOCUMENT TO SRS : Document Description

Choose a file to upload:

Choose file

No file chosen

Next

Handle with care

Add Items to Supplier Returns Box

Add

☐ Return for Credit / Return to Stock

Unopened - will apply to all items on srs

☐ Clear From System - Force from System.

- will apply to all items on srs

Add notes to SRS

Add Notes

Service Repair Sheet 68510		Notes
Company / Hospital	Sandy Gillies	05/Jul/2023 Ryan Swaine
Contact Name	Sandy Gillies	05/Jul/2023 Ryan Swaine
Department		TEK-OX sn. 3174 arrived with no contact information, but a note to repair and service.
Position		10/Jul/2023 Catherine Spence
Company Phone		Engineers Room
Direct Phone		25/Jul/2023 Catherine Spence
Opera Account	CID25397	Engineers Room
Email		09/Aug/2023 Catherine Spence
Order Number		Engineers room
Viamed ORD Number		25/Aug/2023 Catherine Spence
Date Received Into building	05 Jul 2023	Spoken to engineer, and we are waiting on customer to give us contact/address details to be able to continue
Type	Quote Before Repair Move to Repair	25/Aug/2023 Sophie Lines
Issues?		Received a call from Mr Gillies - he said he hadn't heard anything from sending in the item for repair - I said I would speak to RS and get back to him - his mobile number 07769918611
		25/Aug/2023 Catherine Spence
		passed to Ryan, he will contact customer on the telephone number
		25/Aug/2023 Ryan Swaine
		requires an additional O2 sensors for his VN202

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN35873	Oxygen Analyser TEK-OX	7910200		TX3174	Tek-ox	No	No	Unfinished		00:00
SRN35873 Engineer Notes: INTERNAL NOTES not for customer discussion 25/Jul/2023 Michael Green The Tek-Ox analyser has been tested. The R-17VAN Oxygen sensor has no output. The battery contacts need cleaning. The batteries should be replaced.										

Currently Viewing ITEM SRN35873 Oxygen Analyser TEK-OX 7910200 TX3174 Tek-ox

[Create a Meeting Issue](#)

Items Requested for Repair	Item notes	Engineer Notes	Notes To Customer
	Non Supplied	25/Jul/2023 Michael Green The Tek-Ox analyser has been tested. The R-17VAN Oxygen sensor has no output. The battery contacts need cleaning. The batteries should be replaced.	Non added Yet

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