



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

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**RE: Purchase Order No: 249253429 from : Epsom and St Helier University Hospitals NHS Trust**

1 message

**Steve Baker** <Steve.Baker@stgeorges.nhs.uk>

Fri, Aug 11, 2023 at 12:01 PM

To: "sophie.lines@viamed.co.uk" &lt;sophie.lines@viamed.co.uk&gt;

Dear Sophie, may I first apologise for quoting incorrect pricing, and thank you very much for letting me know. **I have now amended our PO**, to reflect the correct pricing you have kindly quoted. This should enable your invoice to be matched and paid. May I thank you again. Yours sincerely, Steve Baker

**Steve Baker**

Buyer &amp; Customer Services

**South West London Procurement Partnership**2<sup>nd</sup> Floor Wandle Annex | St George's Hospital | Blackshaw Road | London | SW17 0QT

Helpdesk: 020 3322 3912

Mobile: 0782 440 6260

[steve.baker@stgeorges.nhs.uk](mailto:steve.baker@stgeorges.nhs.uk) | [www.swlondonprocurement.nhs.uk](http://www.swlondonprocurement.nhs.uk)

*(South West London Procurement Partnership is a shared service covering Croydon, Epsom & St Helier, Kingston and St George's NHS Trusts)*



Skills Development Network

**Towards Excellence** Procurement

Level 2

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**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines**Sent:** 11 August 2023 11:01**To:** Steve Baker <[Steve.Baker@stgeorges.nhs.uk](mailto:Steve.Baker@stgeorges.nhs.uk)>**Subject:** Re: Purchase Order No: 249253429 from : Epsom and St Helier University Hospitals NHS Trust

Dear Steve,

Thank you for your order 249253429. Unfortunately, the price on your order is incorrect.

The price breaks for part number 0021013 (Posey Sensor Wraps - Box of 12) are as follows:

1 box - £15.80

2 boxes - £12.80

**3-10 boxes - £11.80**

11+ boxes - £11.45

All prices exclude VAT and delivery is free of charge.

Please can you let me know if you are happy to proceed with your order at the correct price indicated above?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Fri, Aug 11, 2023 at 9:45 AM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Fri, 11 Aug 2023 at 09:43

Subject: Purchase Order No: 249253429 from : Epsom and St Helier University Hospitals NHS Trust

To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

[exchange.ghxeurope.net](http://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=Pr51492950>

This will inform the Trust of your receipt of the Order

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11/08/23 09:44

Priority: High

Order No: 249253429

Customer Name: Epsom and St Helier University Hospitals NHS Trust

Customer Address: Epsom Hospital, Dorking Road, Epsom, Surrey, KT18 7EG, England

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

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