



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Quotation

2 messages

Lotte Persson <lotte@medicoline.dk>

9 August 2023 at 10:17

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Dear Kate

Please sent without insurance, the price seems too low for that cost.

Thank you.

Venlig hilsen/Best regards

Lotte Persson

Tlf. 36166488

Medicoline ApS

[Søndre Viaduktvej 11](#)[DK-4600 Køge](#)

Tlf. (+45) 36 16 64 88

lotte@medicoline.dkwww.shopmedicoline.dk

Den 9. aug. 2023 kl. 10.45 skrev Kate Griffiths <office@viamed.co.uk>:

Hi Lotte,

UPS include insurance **up to the order value of £60**. Anything above this is not included.

It is then charged at 1%, with a minimum of €11.50 charge.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office.

Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Wed, 9 Aug 2023 at 09:34, Lotte Persson <lotte@medicoline.dk> wrote:

Thank you.

When shipping with UPS insurance is included, so I do not really understand what it is you mean. What is covered after leaving warehouse?

Venlig hilsen/Best regards

Lotte Persson
Tlf. 36166488

Medicoline ApS
[Søndre Viaduktvej 11](#)
[DK-4600 Køge](#)
Tlf. (+45) 36 16 64 88

lotte@medicoline.dk
www.shopmedicoline.dk

Den 9. aug. 2023 kl. 10.26 skrev Kate Griffiths <office@viamed.co.uk>:

Good morning Lotte,

Please see attached a copy of the order, now showing carriage.

Insurance was always shown on your orders, but for previous orders it was at a rate of 1% of the goods. Now we charge a minimum of €11.50. This is to cover the goods after they have left our warehouse. You can of course say no to this insurance or arrange your own courier.

Many thanks,

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged. It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Wed, 9 Aug 2023 at 07:45, Lotte Persson <lotte@medicoline.dk> wrote:

Dear Kate

Thank you. What is freight price and what is insurance for?

Venlig hilsen/Best regards

Lotte Persson
Tlf. 36166488

Medicoline ApS
[Søndre Viaduktvej 11](#)
[DK-4600 Køge](#)
Tlf. (+45) 36 16 64 88

lotte@medicoline.dk
www.shopmedicoline.dk

Den 8. aug. 2023 kl. 17.58 skrev Kate Griffiths <office@viamed.co.uk>:

Hi again,

Please accept my apologies. The order now has the correct address on it:

<image.png>

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Tue, 8 Aug 2023 at 16:50, Kate Griffiths

<kate.griffiths@viamed.co.uk> wrote:

Hi Lotte,

I have attached a leaflet to checkpart number 2810011 is the correct item.

Please also see below a snip of your order so you know the pricing. The carriage will be added at time of invoice as usual:

<image.png>

Please let me know if you would like me to proceed.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Tue, 8 Aug 2023 at 14:26, Lotte Persson <lotte@medicoline.dk> wrote:

Dear Kate

Thank you. Please sent 5 pcs. MD300-D together with the samples

Also please be aware of our new Company adress as of february.

Medicoline

[Soendre Viaduktvej 11](#)

[4600 Koege](#)

[Denmark](#)

Att: Lotte Persson

Venlig hilsen/Best regards

Lotte Persson
Tlf. 36166488

Medicoline ApS
[Søndre Viaduktvej 11](#)
[DK-4600 Køge](#)
Tlf. (+45) 36 16 64 88

lotte@medicoline.dk
www.shopmedicoline.dk

Den 8. aug. 2023 kl. 14.28 skrev Kate Griffiths
<office@viamed.co.uk>:

Good afternoon Lotte,

I apologise for the delay. We are happy to send you a sample pack of one of each size - regular, premie and micro.

Do you still require this to be sent with something else?

I await your reply when you are free.

Many thanks,

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at
www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list,

please reply with delete in the subject line or call +44
(0)1535 634542

On Wed, 2 Aug 2023 at 11:54, Lotte Persson
<lotte@medicoline.dk> wrote:

Dear Kate

Yes please check and let me know. If you can sent some samples I would also like to order some MD300-D to sent together.

Please if possible let me know today, as I'm leaving for vacation tomorrow 😊

Med venlig hilsen / Best regards

Lotte Persson

Indehaver

Medicoline ApS

[Søndre Viaduktvej 11](#)
DK-4600 Køge
Tlf. (+45) 36 16 64 88

E-Mail: lotte@medicoline.dk

Web: www.medicoline.dk

Webshop: www.shopmedicoline.dk

<image001.jpg>
<image002.png>

Denne e-mail kan indeholde fortrolige og / eller privilegeret viden. Hvis du ikke er den tilsigtede modtager (eller har modtaget denne e-mail ved en fejl) bedes du meddele afsenderen straks og ødelægge denne e-mail. Enhver uautoriseret kopiering, offentliggørelse eller distribution af materialet i denne e-mail er strengt forbudt.

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

Fra: Main Account <viamedinbox@gmail.com> **På vegne af** Kate Griffiths
Sendt: 1. august 2023 15:47
Til: Lotte Persson <lotte@medicoline.dk>
Emne: Re: Quotation

Hi Lotte,

I would say the most common size is regular, part number 1114005. The only difference in the masks is the different sizes.

I am just checking with our commercial director about the samples as this is not something we usually do. I will email you again when I have a reply from him.

Thank you for your patience.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at
www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Tue, 1 Aug 2023 at 14:10, Lotte Persson <lotte@medicoline.dk> wrote:

Dear Kate

Thank you very much. Which size is most common and are the only difference the size?

Would it be possible to receive samples to my customer to test? Maybe some of all sizes?

Med venlig hilsen / Best regards

Lotte Persson

Indehaver

Medicoline ApS

[Søndre Viaduktvej 11](#)
DK-4600 Køge
Tlf. (+45) 36 16 64 88

E-Mail: lotte@medicoline.dk

Web: www.medicoline.dk

Webshop: www.shopmedicoline.dk

<image001.jpg>
<image002.png>

Denne e-mail kan indeholde fortrolige og / eller privilegeret viden. Hvis du ikke er den tilsigtede modtager (eller har modtaget denne e-mail ved en fejl) bedes du meddele afsenderen straks og ødelægge denne e-mail. Enhver uautoriseret kopiering, offentliggørelse eller distribution af materialet i denne e-mail er strengt forbudt.

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

Fra: Main Account <viamedinbox@gmail.com>
På vegne af Kate Griffiths
Sendt: 1. august 2023 13:32
Til: Lotte Persson <lotte@medicoline.dk>
Emne: Re: Quotation

Good afternoon Lotte,

Thank you for your enquiry. Lisa no longer works for Viamed, but emails sent to orders@viamed.co.uk can be accessed by all office staff.

Your price for the EyeMax range is €48.40 each EXW. The end user pricing is €57 each EXW.

Please see attached price list and leaflets.

Please be aware that we are currently waiting for stock to become available of part number 1114005.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at
www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Tue, 1 Aug 2023 at 12:15, Main Account
<office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Lotte Persson** <lotte@medicoline.dk>
Date: Tue, 1 Aug 2023 at 11:07
Subject: Quotation
To: Lisa Leggoe
<lisa.leggoe@viamed.co.uk>
(lisa.leggoe@viamed.co.uk)
<lisa.leggoe@viamed.co.uk>

Dear Lisa

I have got a request on your EyeMax neonatal phototherapy mask and would like some updated information.

I have never sold this product before and don't now much about it.

I would like to know price and also your normal reseller price for hospitals for me to know price level.

Customer is also asking for samples for testing, is that possible?

Med venlig hilsen / Best regards

Lotte Persson

Indehaver

Medicoline ApS

Søndre Viaduktvej 11
DK-4600 Køge
Tlf. (+45) 36 16 64 88

E-Mail: lotte@medicoline.dkWeb: www.medicoline.dkWebshop: www.shopmedicoline.dk

<image001.jpg>
<image002.png>

Denne e-mail kan indeholde fortrolige og / eller privilegeret viden. Hvis du ikke er den tilsigtede modtager (eller har modtaget denne e-mail ved en fejl) bedes du meddele afsenderen straks og ødelægge denne e-mail. Enhver uautoriseret kopiering, offentliggørelse eller distribution af materialet i denne e-mail er strengt forbudt.

This e-mail may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and destroy this e-mail. Any unauthorized copying, disclosure or distribution of the material in this e-mail is strictly forbidden.

<Draft order-Medicoline-for customer to check-20230809.pdf>

Kate Griffiths <kate.griffiths@viamed.co.uk>
Draft To: Lotte Persson <lotte@medicoline.dk>

9 August 2023 at 10:36

NO problem, please see attached. If you are happy with it, I will change it to a confirmed order.
Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

[Quoted text hidden]