Mr Alan Streets Whitby & Chandler Green Road Penistone Sheffield S30 6BH

11 October 1999

Dear Alan

As requested, the following are our written comments regarding the samples that you supplied to Viamed during the week of the 20 September:

- a) The parts still have a strong smell, which will be queried by medical staff. The original do not have any noticeable smell.
- b) The parts are dirty, this is not only surface dirt, but is also ingrained into the silicone.
- c) The flashings are still present, this is more noticeable around the apertures in the pads.
- d) The silicone itself has more of a 'gloss' finish when compared to the originals, is it possible to have more of a 'satin' finish.

Can you please let me know your comments on the above and provide a definite date for producing more samples, and a provisional date for the first production run.

Yours sincerely

S Nixon