



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Fwd: Order query

Main Account <office@viamed.co.uk>

3 August 2023 at 08:41

To: Aqib Majeed <aqib.majeed@vmsecure.me.uk>

----- Forwarded message -----

From: **Kirsty McIntosh** <K.McIntosh@ambucopter.org.uk>

Date: Thu, 3 Aug 2023 at 08:21

Subject: Order query

To: kate.griffiths@viamed.co.uk <kate.griffiths@viamed.co.uk>

Cc: Shelley Newton <S.Newton@ambucopter.org.uk>

Hi Kate,

Thank you so much for sorting out our last order so quickly.

Unfortunately, I need to return the box (25) of CO2 Sampling Line with Airway Adapter (too many in stock) and order 2 more boxes of CO2/O2 Sampling Line – Nasal?

What is the best way to do this please?

I am on leave from tomorrow for a week so I have cc'd my colleague who will be kindly returning the items on my behalf.

Best Regards, Kirsty

Kirsty McIntosh

Air Operations Administration & Data Protection Officer

Mobile: 07912 576121

E: k.mcintosh@ambucopter.org.uk lnaa.dpo@nhs.net

W: www.ambucopter.org.uk

F: /Ambucopter T: @LNAACT

Lincs & Notts Air Ambulance HQ, HEMS Way, Lincoln, LN4 2GW

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths
Sent: Tuesday, August 1, 2023 9:57 AM
To: Kirsty McIntosh <K.McIntosh@ambucopter.org.uk>
Cc: Shelley Newton <S.Newton@ambucopter.org.uk>
Subject: Re: FW: New order

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Thank you, I will proceed.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

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On Tue, 1 Aug 2023 at 09:52, Kirsty McIntosh <K.McIntosh@ambucopter.org.uk> wrote:

Hi Kate,

Yes that's fine, thank you.

I am on leave from Friday so I have cc'd my colleague into this.

Best Regards, Kirsty

Kirsty McIntosh

Air Operations Administration & Data Protection Officer

Mobile: 07912 576121

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths
Sent: Tuesday, August 1, 2023 9:47 AM
To: Kirsty McIntosh <K.McIntosh@ambucopter.org.uk>
Subject: Re: FW: New order

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Good morning Kirsty,

Thank you for your order.

Please could I ask if you are happy to accept the usual £12 carriage charge?

If so, we aim to ship within 2-3 working days and will email a tracking number when the goods leave our warehouse.

Many thanks.

Kind regards

Kate Griffiths

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On Tue, 1 Aug 2023 at 09:38, Kirsty McIntosh <K.McIntosh@ambucopter.org.uk> wrote:

Good morning Kate,

I hope you are well.

Can I please order 1 box each of the following -

4420804 - VersaStream Viamed CO2/O2 Sampling Line - Nasal - Adult - Short-term at a price of £88 per box of 10.

4420821 - VersaStream Viamed CO2 Sampling Line with Airway Adapter - Adult/Paediatric - Short-term is £160 each box of 25

Thank you 😊

Best Regards, Kirsty

Kirsty McIntosh

Air Operations Administration & Data Protection Officer

Mobile: 07912 576121

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03/08/2023, 09:25

Gmail - Fwd: Order query

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