

Main Account <viamedinbox@gmail.com>

Fwd: SRS68448 - Sidetream capnograph VM-2500-S Veterinary version

1 message

Steve Nixon <office@viamed.co.uk> Reply-To: steve.nixon@viamed.co.uk To: cathy.green@vmsecure.me.uk

10 July 2023 at 13:24

----- Forwarded message ------

From: Mike <mike@thamesmedical.com>

Date: Mon, 10 Jul 2023 at 12:49

Subject: RE: SRS68448 - Sidetream capnograph VM-2500-S Veterinary version

To: <steve.nixon@viamed.co.uk>

Cc: Cathy Green <cathy.green@viamed.co.uk>

Hi Steve.

Thank you, I fully understand the implications of what you are saying and so does the client. As below please proceed with all the repairs as detailed in the quote excluding the replacement of the ISA.

When can we expect it to be with us please?

Kind regards

Mike

Mike Brampton

Managing Director

T: 01903 522911













From: Main Account [mailto:viamedinbox@gmail.com] On Behalf Of Steve Nixon

Sent: 10 July 2023 12:12

To: Mike <mike@thamesmedical.com>

Cc: Cathy Green <cathy.green@viamed.co.uk>

Subject: Re: SRS68448 - Sidetream capnograph VM-2500-S Veterinary version

Hi Mike

My advice would be to replace the ISA. However, if you wish to proceed with just the other repair items, then we will do so.

Regarding the ISA, we cannot offer any warranty; nor any guarantees regarding function, operation or accuracy.

Regards

Steve

On Thu, 6 Jul 2023 at 17:39, Mike <mike@thamesmedical.com> wrote:

Hi Steve,

That's perfect, thank you.

Let's stick to the plan please and if the bench/ISA could be flushed as well please that would be awesome.

Many thanks

Kind regards

Mike

Mike Brampton

Managing Director

T: 01903 522911













Steve

From: Main Account [mailto:viamedinbox@gmail.com] On Behalf Of Steve Nixon Sent: 06 July 2023 17:33 To: Mike <mike@thamesmedical.com> Subject: SRS68448 - Sidetream capnograph VM-2500-S Veterinary version 4410540 Sidestream Capnograph VM-2500-S Veterinary version Serial number: 70740146 Sold to Thames Medical: 06-01-2014 Hi Mike The unit is reading EtCO2 below 4.7 vol%. Calibration gas (5% ±0.1vol% CO2, 20.9% O2 balance N2) Regards Steve Steve Nixon Director - Viamed Ltd. Office: +44 (0)1535 634542 Mobile: +44 (0)7850 252267 GDPR / Privacy Policy available at www.viamed.co.uk/policy

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