



Main Account <viamedinbox@gmail.com>

Please provide me with a quote again for Max-Sensors

1 message

Gerold Diessenbacher, MediTrade GmbH <gd@meditrade.org>
To: "office@viamed.co.uk" <office@viamed.co.uk>

21 July 2023 at 10:02

Good morning All,

Please be so kind a provide me with a quote for:

31 ea #0110420 Max-14 (Fluke) Oxygen Sensors, plus one each 0110414 Max-14 Sensor

Well, I would need basically 30 only #0110420 sensors. The question is if you can include one free of charge. Out of your delivery in March on invoice RVM141439-1 one of the sensors was found to be defective, i.e. serial-nbr. HL03401017.

Whenever my customer needed to take out of the bunch of 30 sensors you have supplied in March, he came over the weeks to this claimed sensor. He tried to attached it to his Fluke equipment – but there was no response from the sensor. Whenever he needed again a sensor out of the bunch, he first tried again this non-working sensor, in the hope that it was just asleep and may wake up when it is hooked up to the equipment – but it didn't. Now he wants to have it replaced by me under warranty.

If you could supply one sensor without costs – would be great! And would you need back from me the defective sensor?

Would appreciate if you could drop me your offer fairly quick.

Thank you.

Kind Regards,

Gerold Diessenbacher

MediTrade-Oyten/Germany (Cust.-Nbr. 00006336)

T: +49-4207-9175-0