



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

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**Re: VIAMED 173-2023**

1 message

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**Sophie Lines** <sophie.lines@viamed.co.uk>  
Reply-To: sophie.lines@viamed.co.uk  
To: Petter.Jacobsen@jacomedic.no

Tue, Jul 18, 2023 at 4:15 PM

Dear Petter,

Thank you for your email. Janine is not in the office today, so please accept my reply.

The delay with your order relates to part number 0012166 - VM2160 SMARTsat Pulse Oximeter - unfortunately, production of the new stock has been further delayed until August - this is due to delay of stocks of the microprocessor that are required for the modules.

I would like to offer our sincere apologies for the lack of communication regarding this additional delay. Please let me know if you would like us to part ship the other items on your order, as these are now available in stock.

I look forward to hearing from you.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>  
Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)  
Tel: +44 (0)1535 634542  
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Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
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On Tue, Jul 18, 2023 at 8:46 AM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----  
From: **Petter Ek Jacobsen** <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)>  
Date: Tue, 18 Jul 2023 at 08:22  
Subject: SV: VIAMED 173-2023  
To: Janine Gill <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

Hi Janine

Do you have an update on this order?

Med vennlig hilsen/Best Regards

**Petter Ek Jacobsen**

Man. Director/Daglig leder.

Jacomedic AS

Solgaard Skog 131

1599 Moss

Norway

Phone: +4769262900

Mobil: +4746542565

[www.jacomedic.no](http://www.jacomedic.no)



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**Fra:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **På vegne av** Janine Gill

**Sendt:** torsdag 22. juni 2023 10:23

**Til:** Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)>

**Emne:** Re: VIAMED 173-2023

Hi Petter,

Thank you for your email.

I have checked the system and we are expecting the items to be available next week, once we have dispatched them we will email you a tracking number.

I will keep checking next week and if anything changes I will let you know.

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)

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On Thu, 22 Jun 2023 at 09:13, Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)> wrote:

Hi Janine

What's the status on our order no: 173-2023.

is it possible to make a partial delivery?

Med vennlig hilsen/Best Regards

**Petter Ek Jacobsen**

Man. Director/Daglig leder.

Jacomedic AS

Solgaard Skog 131

1599 Moss

Norway

Phone: +4769262900

Mobil: +4746542565

[www.jacomedic.no](http://www.jacomedic.no)



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**Fra:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **På vegne av** Janine Gill

**Sendt:** onsdag 3. mai 2023 14:56

**Til:** Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)>

**Emne:** Re: VIAMED 173-2023

Hello Petter,

That is the lead time for three of the lines.

Please find a copy of the order attached, please let me know if you are happy to proceed.

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)

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On Wed, 3 May 2023 at 13:38, Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)> wrote:

Hello Janine

Are there 8 to 12 weeks lead time on all 4 lines?

Med vennlig hilsen/Best Regards

**Petter Ek Jacobsen**

Man. Director/Daglig leder.

Jacomedic AS

Solgaard Skog 131

1599 Moss

Norway

Phone: +4769262900

Mobil: +4746542565

[www.jacomedic.no](https://www.jacomedic.no)





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**Fra:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **På vegne av** Janine Gill

**Sendt:** onsdag 3. mai 2023 14:30

**Til:** Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)>

**Emne:** Re: VIAMED 173-2023

Hello Petter,

Thank you for the information.

Yes, I have your amended PO I have now changed this on the system.

Please be aware the lead time will be approx 8-12 weeks, if it is available earlier we will dispatch and email you a tracking number.

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)

Tel: +44 (0)1535 634 542

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On Wed, 3 May 2023 at 13:14, Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)> wrote:

Hello Janine

Thanks for your mail.

I hope you got my amended order sent a few minutes ago?

Please use UPS, our account number is WX0212.

Med vennlig hilsen/Best Regards

**Petter Ek Jacobsen**

Man. Director/Daglig leder.

Jacomedic AS

Solgaard Skog 131

1599 Moss

Norway

Phone: +4769262900

Mobil: +4746542565

[www.jacomedic.no](http://www.jacomedic.no)



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**Fra:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **På vegne av** Janine Gill  
**Sendt:** onsdag 3. mai 2023 14:11  
**Til:** Petter Ek Jacobsen <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)>  
**Emne:** Re: VIAMED 173-2023

Hello Petter,

Thank you for your order 173-2023.

Please can you confirm which forwarder you would like to use.

Kind regards

Janine Gill  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>

Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)

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On Wed, 3 May 2023 at 12:45, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **Petter Ek Jacobsen** <[Petter.Jacobsen@jacomedic.no](mailto:Petter.Jacobsen@jacomedic.no)>

Date: Wed, 3 May 2023 at 12:31

Subject: VIAMED 173-2023

To: [orders@viamed.co.uk](mailto:orders@viamed.co.uk) <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

Hi

Please confirm the enclosed order.

Med vennlig hilsen/Best Regards

**Petter Ek Jacobsen**

Man. Director/Daglig leder.

Jacomedic AS

Solgaard Skog 131

1599 Moss

Norway

Phone: +4769262900

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