



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Order : ES/PO/180723-viamed

C M Hor <cmhor@emstecmedical.com>

18 July 2023 at 09:11

To: aqib.majeed@viamed.co.uk

Cc: "winnie.loo" <winnie.loo@emstecmedical.com>

Dear Aqib Majeed,

I would like to confirm order for the followings :-

- | | |
|---------------------------|---------|
| 1. Oxygen sensor R-17 MED | x 2 pcs |
| 2. Oxygen sensor R-17V | x 3 pcs |
| 3. Oxygen sensor R-30V | x 3 pcs |

I look forward to the proforma Invoice soon.

I would like to report that one of the oxygen sensors R-17 MED S/N 774063 which I purchased in September 2022, it was found faulty just after we open up the box and put in the machine, it is not working. The sensor is new in the box, I was wondering whether we can make a claim or not? Please advise.

Attached the picture of the faulty sensor, should you require further information please let me know.

Best regards

CM Hor

Emstec Services



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