



Main Account <viamedinbox@gmail.com>

Rif: Re: Order

AAlloisi@medival.it <AAlloisi@medival.it>
To: aqib.majeed@viamed.co.uk
Cc: KHisinger@medival.it, MPanni@medival.it

12 July 2023 at 10:35

Hello,

Please send the goods together with our next order.

Thank you.

Best regards.

Andrea Alloisi
Servizio Acquisti
M E D I V A L S.r.l.
Via San Crispino, 33 - 35129 Padova, ITALY
Ph: +39 049775477 Fax: +39 049775884
E-Mail aalloisi@medival.it Web: www.medival.it



Da: Katarina Hisinger/Medival
Per: aqib.majeed@viamed.co.uk
Cc: Andrea Alloisi/Medival@Medival
Data: 12/07/2023 11:33
Oggetto: Re: Order

Thank you Aquil! I will ask my colleague Andrea to get back to you, he knows these things much better than I do.
Best regards,
Katarina

Inviato da iPhone

Il giorno 12 lug 2023, alle ore 11:07, Aqib Majeed <office@viamed.co.uk> ha scritto:

Hello

Good morning

Yes you are right, they have not been repaired these are replacement sensors that we are sending to you as the the ones that you sent were under warranty.

Returns number is SRS68451.

Can you please confirm if you would like is to ship today with UPS or would you want to wait and ship it with your next order.

Please let me know so I can update our systems.

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
email: aqib.majeed@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Please note: Viamed is enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Tue, 11 Jul 2023 at 18:15, <KHisinger@medival.it> wrote:

Hi Aqib,

I am not aware of any repairs. We have sent two sensors to you after complaints from clients, but normally the sensors cannot be repaired. Could you please send us the part number and lot / serial number you are referring to?

Many thanks in advance and best regards,

Katarina

Inviato da iPad

Il giorno 11 lug 2023, alle ore 17:12, Aqib Majeed <office@viamed.co.uk> ha scritto:

Hello

Good afternoon

Can you please confirm as we have a repair ready to return (SRS68451) for yourself, if you would like is to ship today with UPS or would you want to wait and ship it with your next order.

Please let me know so I can update our systems.

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
email: aqib.majeed@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

Please note: Viamed is enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Questa e-mail è riservata al destinatario e può contenere informazioni privilegiate e/o confidenziali. Chiunque riceva questa e-mail per errore (o comunque non sia il destinatario) è gentilmente pregato di avvisarci e di eliminarla. Grazie per la cortese collaborazione. La divulgazione e/o l'utilizzo non autorizzato del contenuto di questa e-mail sono severamente vietati e verranno perseguiti a norma di Legge. This e-mail is intended only for the use of the addressee. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and delete this e-mail. Thank you for your cooperation. Any unauthorised copying, disclosure or distribution of the material in this e-mail is strictly forbidden. -----

----- MEDIVAL S.r.l. - Via San Crispino, 33 - 35129 Padova Italy - Tel. +39 049-775477 - Fax +39 049-775884 Numero iscrizione al Registro Imprese di Padova 00759430267 - P.Iva IT 01630000287 - Cap.Soc. € 1.033.000,00 i.v. Direzione e coordinamento del socio unico Findieci Valeggia 1831 S.r.l.

----- Questa e-mail è riservata al destinatario e può contenere informazioni privilegiate e/o confidenziali. Chiunque riceva questa e-mail per errore (o comunque non sia il destinatario) è gentilmente pregato di avvisarci e di eliminarla. Grazie per la cortese collaborazione. La divulgazione e/o l'utilizzo non autorizzato del contenuto di questa e-mail sono severamente vietati e verranno perseguiti a norma di Legge. This e-mail is intended only for the use of the addressee. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this e-mail in error) please notify the sender immediately and delete this e-mail. Thank you for your cooperation. Any unauthorised copying, disclosure or distribution of the material in this e-mail is strictly forbidden. -----

----- MEDIVAL S.r.l. - Via San Crispino, 33 - 35129 Padova Italy - Tel. +39 049-775477 - Fax +39 049-775884 Numero iscrizione al Registro Imprese di Padova 00759430267 - P.Iva IT 01630000287 - Cap.Soc. € 1.033.000,00 i.v. Direzione e coordinamento del socio unico Findieci Valeggia 1831 S.r.l.