



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Sorry, we got cut off.

1 message

Mike <mike@thamesmedical.com>
To: kate.griffiths@viamed.co.uk

4 July 2023 at 16:09

Hi Kate isn't it the original quote?

If so please let's just get this done

Many thanks

Kind regards

Mike

Mike Brampton
Managing Director
T: 01903 522911



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths
Sent: 04 July 2023 15:33
To: Mike <mike@thamesmedical.com>
Subject: Re: Sorry, we got cut off.

Thank you Mike, I will ask the repairs team to update the quotation, and we will send it to you as soon as possible.

Kind regards

Kate Griffiths

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On Tue, 4 Jul 2023 at 15:27, Mike <mike@thamesmedical.com> wrote:

Hi Kate,

No worries, I have since spoken to the client.

I have informed them that not replacing the ISA will be OK so long as we all understand we don't know how long it will last, and they have asked us to proceed with the repair as originally quoted. The extra £1000 will kill the repair totally as far as they are concerned.

Please proceed with the repair as originally quoted, without upgrading the ISA.

Kind regards

Mike

Mike Brampton

Managing Director

T: 01903 522911



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths

Sent: 04 July 2023 14:22

To: info@thamesmedical.com

Subject: Sorry, we got cut off

Hi Mike,

Sorry if I cut you off (either that or you grew tired of waiting for me speaking to the repairs team). Steve Nixon is going to ring you back.

Many thanks.

Kind regards

Kate Griffiths

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