



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

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**RE: Order**

1 message

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**Jensen Pratts** <jensen.pratts@mstcgibraltar.com>  
To: ryan.swaine@vandagraph.co.uk

4 July 2023 at 07:06

Good morning Ryan

Thanks for your email. We have opted for UPS delivery, is it possible to send the invoice inclusive with it in order to proceed it for payment.

Kindest regards,

Jensen

**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Ryan Swaine  
**Sent:** 30 June 2023 16:47  
**To:** Jensen Pratts  
**Subject:** Re: Order

Hi Jensen

Please find your amended invoice attached. I have added airmail for delivery, but we can offer UPS express saver for an additional £15, please just let me know what you would prefer.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Fri, 30 Jun 2023 at 10:23, Jensen Pratts <[jensen.pratts@mstcgibraltar.com](mailto:jensen.pratts@mstcgibraltar.com)> wrote:

Hi Ryan,

Thank you very much for taking time in preparing the proforma invoice.

Could we please have the invoice amended?

We would like to order 4 Oxygen sesnsors R-17VAN only please.

Thanks for your understanding.

KR

Jensen

**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Ryan Swaine  
**Sent:** 05 June 2023 14:40  
**To:** Jensen Pratts  
**Subject:** Re: Order

Hi Jensen

Thank you very much. Please find your proforma invoice attached.

Please let me know once your payment has been made or if you have any questions.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
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On Mon, 5 Jun 2023 at 12:22, Jensen Pratts <[jensen.pratts@mstcgibraltar.com](mailto:jensen.pratts@mstcgibraltar.com)> wrote:

Hi Ryan,

Thanks for your email and clarification.

In that case, can I please request a proforma invoice for the following;

6 R17VAN sensors and;

4x my sign O kits

Many thanks for your kind assistance.

Jensen Pratts

**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Ryan Swaine

**Sent:** 26 May 2023 17:46

**To:** Jensen Pratts

**Subject:** Re: Order

Hi Jensen

The sensor for the MD300 is the R-17VAN and we have them available from stock, they are still used with some of our other analysers, so they are always available.

The Mysign high alarm can be set up to 100%, so 25% is no problem.

In regards to your order, are you sure you want so many spare sensors for the Mysign? The sensors have a warranty of 12 months, but should last approximately 2 years. We recommend putting sensors into use within 6 months in order to take advantage of the warranty.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Fri, 26 May 2023 at 16:32, Jensen Pratts <[jensen.pratts@mstcgibraltar.com](mailto:jensen.pratts@mstcgibraltar.com)> wrote:

Good afternoon Ryan,

Many thanks for your email.

Regarding the MD300, do you happen to still have oxygen sensors for them in stock? What is their duration?

In reference to the MySignO, can the alarm be modified to a high of 25?

We would like to place an order as follows;

4 x- MySign O - pn:0111277 = GBP £395 each EXW

12 x The Mysign O uses the OOM111 Oxygen Sensor:

OOM111 - pn: 0110560 = £72 each EXW

Grateful if a proforma can be sent for the above in order to arrange payment.

Thanks for your assistance, wishing you a great weekend.

Kindest regards,

Jensen

**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Ryan Swaine

**Sent:** 24 May 2023 12:51

**To:** Jensen Pratts

**Subject:** Re: Order

Dear Jensen

Thank you very much for your email.

Unfortunately the MD300 analysers are no longer manufactured. I believe you require adjustable high and low alarms for monitoring, so I would like to make the following suggestion as an alternative:

MySign O - pn:0111277 = GBP £395 each EXW

The Mysign O is supplied as a kit with O2 sensor, rechargeable battery and mains power supply. I would recommend having it plugged in to the mains during use, the battery will last 24 hours.

The Mysign O uses the OOM111 Oxygen Sensor:

OOM111 - pn: 0110560 = £72 each EXW

Please let me know if you have any questions and if you would like me to put a proforma/quotation together for you.

Kind regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

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On Tue, 23 May 2023 at 12:16, Jensen Pratts <[jensen.pratts@mstogibraltar.com](mailto:jensen.pratts@mstogibraltar.com)> wrote:

Good morning,

I hope this email finds you well.

I am writing in order to place an order of the following items;

- Class R-17VAN Oxygen Sensor  
PART NUMBER: 0110217  
S/N : 105979

- Quantity x 16

- MD300 Oxygen Monitor  
S/N 326149:150

- Quantity x 2

Could a proforma please be prepared inclusive of shipping, the delivery address is as follows;

Multiple Sclerosis Therapy Centre (Gibraltar)

[16 Flint Road](#)

[Devils Tower Road](#)

[Gibraltar](#)

Kindest regards,

Jensen Pratts.