

Service Repair Sheet SRS68493

Contact Name
Company/ Hospital Name
Department
Position
Direct Phone
General Phone
Opera Account
Email
Order Number
Date Received
Booked in By
Main Company
Type Return

Karl Green
Kidderminster Gen Hospital

01562 826302 ext 53272
01562 82 34 24
00002390
karl.green1@nhs.net

22/Jun/2023
Robert Connor
Viamed
Quote

VIAMEDclean
Goods In Only
Decontamination
certificate provided
by customer

☒

Cleaned by Viamed,
if no declaration certificate
from customer
Signed: _____
Date: _____

☐

Goods Out Only
Cleaned by Viamed before
returning to customer
Signed: _____
Date: _____

Notes 20/Jun/2023 Janine Gill
20/Jun/2023 Janine Gill
Emailed customer with SRS number - SRS68493
22/Jun/2023 Robert Connor
Received 1 x DB3 s/n H0001782

Ready For quote

CCNeeen 27.6.23

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35843	Microstim DB3	2510000	H0001782	N

2540010 x 1 @ £45
S/N, SRS, SRN

UPS x 1 @ £12.

Our sites
are completely

SMOKEFREE



Worcestershire **NHS**
Acute Hospitals NHS Trust

Worcestershire Acute Hospitals NHS Trust
Kidderminster Hospital
Bewdley Road
Kidderminster
Worcestershire
DY11 6RJ

21st June 2023

SRS68493
Viamed
15 Station Road
Crosshills
Keighley
BD20 7DT

To whomever it may concern,

Please find enclosed a DB3 Microstim with serial number H0001782. This device was reported as being faulty. The fault description is that it would not power up. Upon inspection it was found the unit had suffered some kind of liquid contamination. It was on the main PCB. I did clean it with ISO for a better look at the damage but have included a picture of the original state I found it in. I have been advised to send it in to you for assessment, inspection and possible repair. I can be contacted on telephone number 01562 823424 ext 53273, or email karl.green1@nhs.net

For return purposes of the equipment, would you please mark it for the attention of the Technical Services Department at the above address.

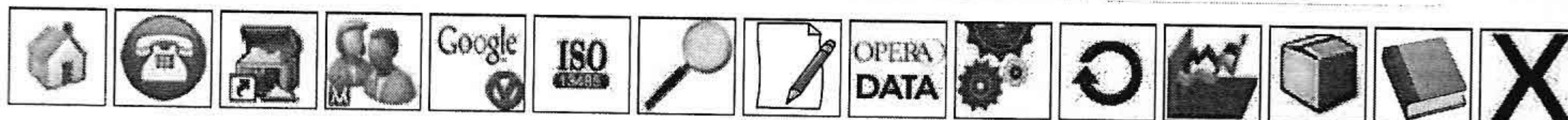
Yours faithfully,

Karl Green

Patients | Respect | Improve and innovate | Dependable | Empower

Taking **PRIDE** in our healthcare services

 **Catherine Spence** Required Reading **1 Calls** 32 Issues **23 Unread** 24 ISO Tasks
| [H/W](#) [RS](#) [SH](#) [SN](#) [Future](#) [Active Users](#) 24.00 °C ▼ Search   



Select Currency

[Pounds](#) | [Euros](#) | [Usd](#)

Repair SRS68493 Values in Pounds @ £1: £1.00

SRN35843	Microstim DB3	2510000			
	Parts Required	Reference	Quantity	Unit Cost	Total Line
		2540010	1	£45.00	£45.00
				Parts Cost	£45.00

CHECK PRICES BEFORE SENDING QUOTE

Quote Sent