



Janine Gill <viamed.janine.gill@gmail.com>

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## Order 14032394AM Tracking 1Z9W96380477921608

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**Ryan Swaine** <viamed.ryan.swaine@gmail.com>

26 June 2023 at 09:53

To: Janine Gill <office@viamed.co.uk>

Hi Janine

Please can you ask them to return the device and issue them with a return reference (SRS):

Handi + - pn. 0111250  
Serial number: ja81099036  
Fault: Not turning on  
Purchased 22/03/2023  
Still in warranty

With regards to the Certificate of Calibration they requested, they are not supplied, as the device is user calibrated.

Thank you  
Ryan

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