

Repair Refused

Service Repair Sheet SRS68486

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Terry Millen

University Hospital Crosshouse

Medical Physics Department

01563826080

01563 21133

00001320

terry.millen2@aapct.scot.nhs.uk

07/Jun/2023

Robert Connor

Viamed

Quote

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer



Cleaned by Viamed,
if no declaration certificate
from customer

Signed: _____

Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 06/Jun/2023 Steve Hardaker

06/Jun/2023 Steve Hardaker

Returning a high-flow MaxBlend for repair, s/n TE00000034, the reed valve is not alarming.

I have asked Jim at Maxtec whether the parts are still available or if these can be repaired and serviced with MaxBlend 2 parts.

07/Jun/2023 Robert Connor

Received 1 x Maxblend s/n TL00000034, with MAX250E s/n FG40399059, plus flow diverter.

Ready For quote

CGreen 9.6.23

Repair Complete Signed

CGreen 22.6.23

Please
remove
Quote.
cg 22.6.23
Please
kill Quote.

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35818	Blender		TL00000034	N
SRN35819	Oxygen Sensor	0110429	FG40399059	N

Please Make
New order.

0380061 x 1 @ E180

SIN, SRS, SRN → Disposed of as Requested

R200P02 x 1 @ E270 - REMOVE - REMOVE

SIN, SRS, SRN

~~0110429 x 1 @ E69~~ 0140012 x 1 @ FOC - Disposed of as Requested
Old SIN, SRS, SRN.

0110429 x 1 @ E69 amended
cg 9.6.23. - Remove
New SIN, SRS, SRN

UPS x 1 @ E12.

- Remove

cg 22.6.23



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Quotation for MaxBlend 2 Overhaul Service

1 message

Terry Millen (NHS Ayrshire & Arran) <terry.millen2@aapct.scot.nhs.uk>
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

14 June 2023 at 14:16

Hi Kate,

Thank you for your email,

Unfortunately, we will not be proceeding with the repair/ service.

The rough quote we were provided on the phone was estimated to be less than £100,

It just isn't financially viable.

If you could please cancel the service and dispose of the device

Thank you

Terry

Terry Millen

Technician
Medical Physics Department
University Hospital Crosshouse
Kilmarnock
KA20BE
01563826080

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>**Sent:** 14 June 2023 13:39**To:** Terry Millen (NHS Ayrshire & Arran) <terry.millen2@aapct.scot.nhs.uk>**Subject:** Quotation for MaxBlend 2 Overhaul Service

Good afternoon Terry,

Please see attached quotation relating to the service of your MaxBlend, S/N TL00000034.

Upon receipt of a PO, the repairs team would proceed.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>
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