

COMPANY OPERATING PROCEDURES

Overall Risk Analysis Program

VM3/COP/24.00

Viamed Overall Risk Analysis Program

HSE Risk Analysis

All Employee's and Company Premises have a yearly Risk analysis carried out and is logged.

Fire Risk Analysis

All Employee's and Company Premises have a yearly Fire Risk analysis carried out and is logged.

Flooding Risk Analysis

Basement of building has on occasion flooded with a couple inches of water,
Nothing of any importance is stored there for this reason, No amount of further flooding will make the water rise in the basement so any actual flooding risk is negligible

Office / Building Disaster

All Critical system are duplicated off Site
Short Delay may occur if Restocking is required. - Minimal Risk

Computer Systems Failure

All Client system are now 'dumb' terminals with a main core of Critical Server Machines.
These are replaced on a yearly basis.
Chance of failure classed as High, with 3 total failures between 2000 and 2012,
Backup systems in Place, in the case of the 3 Failures there was no customer Impact, with total down time of system approximately 4 hours per failure as backup systems are activated.

Day To Day Operations

Day to Day operations Maintained by the ISO EN 13485:2003 and ISO 9001:2008 Company Procedures.

Continuity of Supply

Maintained by the ISO EN 13485:2003 and ISO 9001:2008 Company Procedures. And Yearly Supplier Reviews.
Computer systems track supply's and any supply problems are found during the weekly review,
any relevant customers are informed of pending problems.

Individual Products

All Products Manufactured / OEM Labeled have Risk Assessments in Line with EN ISO 13485:2003 / EN ISO 14971:2009

Community Risk Register

Is reviewed annually as part of the annual HSE Risk Assessment.

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This Document and all related sections are checked each year as part of the HSE Risk Assessment.