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Fwd: Quotations for John Radcliffe and Horton General

1 message

Steve Hardaker <office@viamed.co.uk>
Reply-To: steve.hardaker@viamed.co.uk
To: office@vmsecure.me.uk

7 June 2023 at 18:08

Good morning, please find attached 2 orders for processing. These are for the following quotations:

- Quotation QVM143461 - John Radcliffe Hospital
- Quotation QVM143460 - Horton Hospital

They already have 2 TOF 3Ds and some items on Sale or Return (SOR955), so Cathy will ship the balance.

We had these quotes on separate accounts but it looks like John Radcliffe Hospital is paying for and taking delivery of both orders. Both quotes have expired, so will need new orders adding to the JRH account.

Note that they have bulked all the line items into a single line for goods, but we will need to list them individually on the orders. As long as the values match, they should be OK with this.

They have, however, also included the carriage in that bulk line, then added it again, so the totals will be £12+VAT more than they should be. Please add just 1 shipping charge on each order and they can ship as 2 separate shipments.

Please ensure that we include the following statements that were on the quotes, ensuring the correct one goes on each order:

"NOTE: The following items have already been supplied in advance to John Radcliffe Hospital:
1x 2510091 TOF3D Monitor, 1x 2520113 Pole mount, 1x 2520110 TOF 3D Hand Adapter.
Sale Or Return trial reference SOR955"

"NOTE: The following items have already been supplied in advance to Horton General Hospital:
1x 2510091 TOF3D Monitor, 1x 2520113 Pole mount, 1x 2520110 TOF 3D Hand Adapter.
Sale Or Return trial reference SOR955."

It's complicated, so any questions please ask, thanks.

Best Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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