



Ryan Swaine &lt;viamed.ryan.swaine@gmail.com&gt;

**Re: Enquiry**

1 message

**Amphitrite Subsea** <mail@amphitrite-subsea.com>  
To: ryan.swaine@vandagraph.co.uk

19 May 2023 at 12:20

Good Day Ryan,

Thank you very much for the straightforward response. This shows professionalism and long term relationship values.

We would like the replacement (as the project is still ongoing) but with that we would be buying 2 x D-05 sensors also so that it could be clubbed together for courier.

Also, can you please provide some discount on the D-05. Some of the websites show around 50.34 GBP for 1 x D-05 sensor. Kindly advise.

Regards,  
Hari

On Fri, May 19, 2023 at 4:16 PM Ryan Swaine &lt;office@viamed.co.uk&gt; wrote:

Dear Hari

We would normally ask for the sensor to be returned for evaluation before replacement or credit, but I appreciate this would be uneconomical. I would be happy to offer to credit the faulty sensor or we can put a replacement in the post for you?

Please let me know what you would like us to do?

Best regards  
RyanRyan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Fri, 19 May 2023 at 11:29, Amphitrite Subsea &lt;mail@amphitrite-subsea.com&gt; wrote:

Dear Ryan,

It shows Zero.

Regards,  
Hari

On Fri, May 19, 2023 at 3:57 PM Ryan Swaine &lt;office@viamed.co.uk&gt; wrote:

Dear Hari

When the sensor is fitted, are there any values displayed on the analyser?

Best regards  
RyanRyan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Tel: +44 (0)1535 634900  
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On Fri, 19 May 2023 at 07:30, Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:  
Good Day Ryan,

It's still not working. :(

Regards,  
Harishankar Nair

On Thu, May 18, 2023 at 4:38 PM Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:  
Dear Harishankar

I am very sorry to hear that. Please can you leave the sensor out of the packaging for an hour and try it again? Sometimes sensors require a little time when they are first removed from the sealed packaging.

Best regards  
Ryan

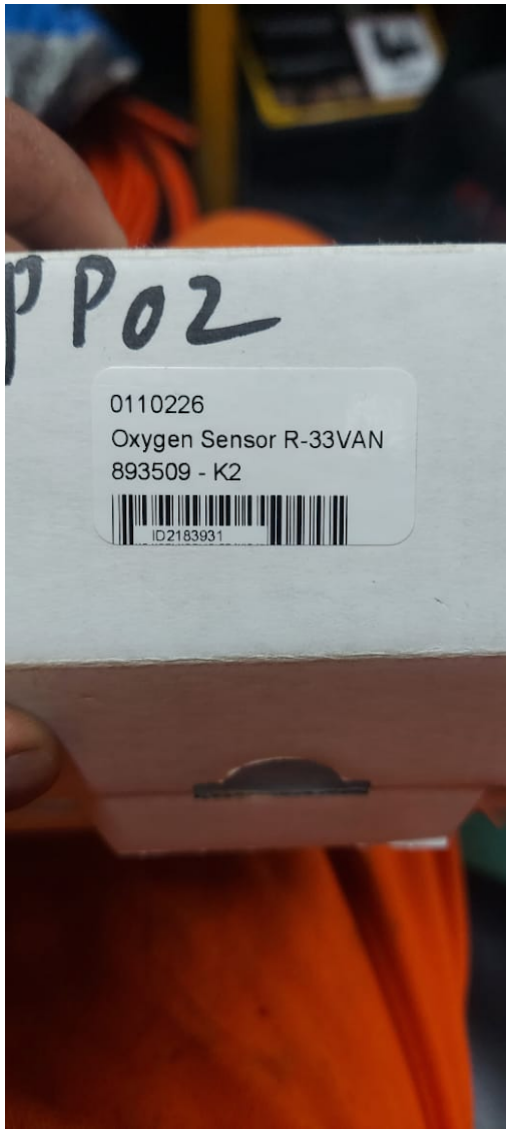
Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Thu, 18 May 2023 at 10:21, Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:  
Hello Ryan,

One of the R-33VAN Sensor is faulty. It was opened from the cover today and it does not activate. We tried the PPO2 analyzer with the other sensor, which works well.

The serial number of the sensor that is not working is - 893509- K2.

Can anything be done?



Regards,  
Harishankar Nair  
+919892288443

On Thu, Mar 9, 2023 at 11:12 PM Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:  
Good Day Michael,

The payment went through. Thank for the help.

Below is the message that I have received from my Bank.

Dear Customer, GBP 925.00 is debited on ICICI Bank Credit Card XX5000 on 09-Mar-23. Info:  
VANDAGRAPH LTD.

Would appreciate if you could ship as discussed on priority courier whatever is available ex-Stock.

Thanks again.

Regards,  
Harishankar Nair  
+919892288443

On Fri, 3 Mar, 2023, 10:24 pm Ryan Swaine, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:  
Hi Hari

Please find your proforma invoice attached.  
Please let us know as soon as payment has been made.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Fri, 3 Mar 2023 at 16:31, Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:  
Good Day Ryan,

Please confirm the below order.

1. R-33VAN-2 - 08 Nos. Delivery as early as possible.
2. R-33VAN - 03 Nos. Immediate delivery.

Regards,  
Hari

On Fri, Mar 3, 2023 at 9:39 PM Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:  
Good Day,

Ryan, please find our Company Details Below:

Amphitrite Subsea Private Limited

GST - 27AATCA7580R1ZH

Invoicing address – Amphitrite Subsea Private Limited, 204 Lotus Building Flower, Valley Khadakpada Kalyan West Thane, Maharashtra - 421301

Delivery Address - Harishankar Nair, C-23 01, Palm Beach Society, Sector 4, Nerul, Navi Mumbai, Maharashtra 400706.

If the purchase is easier from the website, we can do the same today itself. But the website says 3-17 days for delivery. We needed the products urgently. Can you please provide me a tentative date if the materials are shipped tomorrow.

Thanks,  
Hari

On Fri, Mar 3, 2023 at 4:45 PM Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:  
Dear Nair

The quickest way to place the order is via our website, alternatively I can send you a proforma invoice.

If you would prefer a proforma invoice, please can you confirm if the address you have provided is a business or residential address? Should we add a company name?

Would the invoice be addressed to the same address? Do you need a company name added?

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Fri, 3 Mar 2023 at 04:32, Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:  
Good Day,

We wanted to confirm the order and as the requirement is on an very very urgent basis, pls let us know how to pay as well as which courier medium you will be using.

We will place order for both the items.

My WhatsApp number is +919892288443 and it's available for faster communication please.

The delivery address is -

Harishankar Nair

C-23 01, Palm Beach Society, Sector 4, Nerul, Navi Mumbai, Maharashtra, India, Pin Code - 400706

Regards,  
Nair  
+919892288443

On Thu, 2 Mar, 2023, 10:21 pm Ryan Swaine, <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Hi Hari

The R-33VAN sensors are available from stock, but the R-33VAN-2 sensors are made to order and take around 1-2 weeks.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Thu, 2 Mar 2023 at 16:25, Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:

Good Day Ryan,

Is this an ex-stock please? Also, my WhatsApp number is +919892288443 and would be easier for quicker communication.

Regards,  
Hari

On Thu, Mar 2, 2023 at 9:45 PM Ryan Swaine <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Dear Hari

Thank you very much for your enquiry.

We would be happy to quote you for the O2 sensors 1 & 2, unfortunately we do not supply CO2 sensors or analysers.

- 1) R-33VAN-2 = GBP £85 each EXW
- 2) R-33VAN = GBP £55 each EXW

Please let me know if you have any questions or please provide your company details if you wish to proceed with an order. Alternatively you can place your order via our website using a credit card or google pay.

Best regards  
Ryan

Ryan Swaine  
General Manager  
VANDAGRAPH Ltd.  
<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Thu, 2 Mar 2023 at 06:54, Amphitrite Subsea <[mail@amphitrite-subsea.com](mailto:mail@amphitrite-subsea.com)> wrote:

Hello,

We are a Diving Company based in India and for our upcoming job, please find some analyser requirements below. Please note that we use Anolox Analyser and we would request to provide equivalent for the same.

1. Analox G22 O2 Sensor - 9100-9212-2 (Analox) - R-33 VAN-2 (Vandgraph) - Qty - 8 Nos.
2. PPO2 Analyser Sensor - 9100-9212-5H (Analox) - R-33VAN (Vandagraph) - Qty - 3 Nos.
3. CO2 Analyser (Require Equivalent)
4. CO2 Analyser Transducer - 5S MKIII (Analox) (Require Equivalent)
5. SDA\_CO2 Analyser - (Qty. 4 Nos.) (Require Equivalent)

Your quick revert shall be highly appreciated.

Regards,  
Hari