

Service Repair Sheet SRS68467

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Date Promised to Return: 16 May 2023

Gary Harvey

James Paget University Hospitals

Medical Engineering Department

Medical Engineer Technician

01493452468

01493452452

00001910

gary.harvey@jpaget.nhs.uk

17/May/2023

Robert Connor

Viamed

Quote

**VIAMEDclean**

**Goods In Only**

Decontamination  
certificate provided  
by customer ☐

Cleaned by Viamed,  
if no declaration certificate  
from customer ☒

Signed: RC

Date: 17/5/23

**Goods Out Only**

Cleaned by Viamed before  
returning to customer

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Notes 15/May/2023 Kate Griffiths

15/May/2023 Kate Griffiths

Faulty VM-2500-S, s/n: A1608160001. Display says device defective

16/May/2023 Kate Griffiths

Gary rang today to ask turnaround time, I estimated a week after receipt but pointed out we do not know what is wrong with it. I have said it would mark this repair as URGENT.

17/May/2023 Robert Connor

Received 1 x VM-2500-S s/n A1608160001, with li-poly battery and silicone cover.

Ready For quote

C Green 18.5.23

Repair Complete Signed

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35797	Capnograph	4410520	A1608160001	N

44400000 @ £90 per hr. 0.5hrs = £45  
SR S/N, SRS, SRN

UPS x 1 @ FOC





**James Paget  
University Hospitals**  
NHS Foundation Trust

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[www.jpaget.nhs.uk](http://www.jpaget.nhs.uk)

15 May 2023


YOUR REF: SRS68467


Please find enclosed 1 x VM-2500-S, for repair. Serial number; A  
1608160001. Fault is; Displays 'Defective Device'

**Gary Harvey**  
**Medical Engineering Technician**



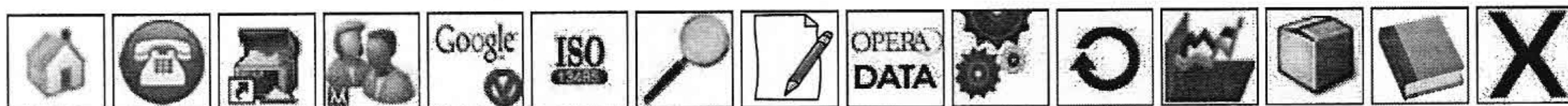








**Catherine Spence** Required Reading **1 Calls** 31 Issues **23 Unread** 20 ISO Tasks  
 | H/W. Future Active Users 22.00 °C Customer Orders Search



### Select Currency

Pounds | Euros | Usd

**Repair SRS68467 Values in Pounds @ £1: £1.00**

SRN35797	Capnograph	4410520			
	Parts Required	Reference	Quantity	Unit Cost	Total Line
		4440000	0.5	£90.00	£45.00
				Parts Cost	£45.00

**CHECK PRICES BEFORE SENDING QUOTE**

Quote Sent