



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

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**RE: Tom Thumb repair**

1 message

**YOUNG, Dean (HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST)**

&lt;dean.young3@nhs.net&gt;

Tue, May 9, 2023 at 2:37 PM

To: "sophie.lines@viamed.co.uk" &lt;sophie.lines@viamed.co.uk&gt;

Good afternoon Sophie,

That's great, the serial numbers are as follows:

VMCJ55 – The gauge on this one is reading inaccurate

440060 – Adjustable valve is faulty and the end nut is missing

Kind regards,

Dean

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**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines**Sent:** 09 May 2023 14:33**To:** YOUNG, Dean (HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST) <dean.young3@nhs.net>**Subject:** Re: Tom Thumb repair

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Dear Dean,

Thank you for your email. I can confirm we are still able to offer a repair service for Tom Thumb units - if you have any that you would like to send to us, please can you let me know the serial number/s and I will be able to provide you with a return reference number.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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On Tue, May 9, 2023 at 12:24 PM Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: **YOUNG, Dean (HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST)** <[dean.young3@nhs.net](mailto:dean.young3@nhs.net)>  
Date: Tue, 9 May 2023 at 12:22  
Subject: Tom Thumb repair  
To: [viamedinbox@gmail.com](mailto:viamedinbox@gmail.com) <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>

Good afternoon,

Could you tell me if you still offer a repair service for Tom Thumb units, or has support for these items ended?

Kind Regards,

Dean Young

**Address**

Hull University Teaching Hospitals NHS trust  
Clinical engineering department  
Tulley building  
Hull Royal Infirmary  
Kingston upon Hull  
HU3 2JZ

**Telephone**

01482 608973

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