



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: 2002185400

1 message

clay@sageservicesgroup.com <clay@sageservicesgroup.com>
To: kate.griffiths@viamed.co.uk

5 May 2023 at 12:21

You are correct, it's PR0256A10, not sure what I was looking at.



Thanks,

Clay Harper

VP of Operations

Phone: 877-281-7243

Email: clay@sageservicesgroup.com

506 Deanna Lane, Charleston, SC 29492

www.sageservicesgroup.com



From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths
Sent: Friday, May 5, 2023 3:53 AM
To: Clay Harper <clay@sageservicesgroup.com>
Subject: Re: 2002185400

Good morning Clay,

Thank you for your email.

Unfortunately, I am unable to locate that serial number on our system, is it a V1000? If so, I believe the serial number is located inside the back cover and usually starts with PR0. Could the serial number be PR02516A10?

I can then issue you with a returns reference number and upon receipt of the device, the repairs team would issue a proforma invoice. Upon receipt of payment they would proceed.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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On Fri, 5 May 2023 at 08:16, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <clay@sageservicesgroup.com>

Date: Thu, 4 May 2023 at 20:43

Subject: 2002185400
To: <viamedinbox@gmail.com>

I need to send s/n 2002185400 in for calibration, please let me know what we need to do.



Thanks,

Clay Harper

VP of Operations

Phone: 877-281-7243

Email: clay@sageservicesgroup.com

506 Deanna Lane, Charleston, SC 29492

www.sageservicesgroup.com

