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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: Monday, April 24, 2023 11:54 AM
To: Info Cortessis <info@cmedical.gr>
Subject: Re: Device defective

Dear Vagelis

There are no compatibility issues between the VM-2160 SMARTsat, but you can not add a PCB from the original none SMARTsat to a SMARTsat version.

The SMARTsat models have SMARTsat printed on the front above the display.

We have 2x 0039028 available from stock, we would just need a few days to programme them.

Best regards

Ryan

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On Mon, 24 Apr 2023 at 09:48, Info Cortessis <info@cmedical.gr> wrote:

Dear Ryan,

Thank you very much for your reply. Our service department would like to know if there are different versions of Smartsat models, with incompatibilities among those different versions and if that's true then how can we differentiate them using the S/N?