Gmail **Janine Gill <viamed.janine.gill@gmail.com>**

# Fwd: Service case no.:4334 - Warranty -M2 - Oxygen Monitor MaxO2 ME Sn:HD71499020

**Main Account** <office@viamed.co.uk> 13 April 2023 at 09:40
To: Janine Gill <janine.gill@vmsecure.me.uk>

---------- Forwarded message ---------
From: **Tec - Mefina Medical (Technik)** <tec@mefina-medical.de>
Date: Thu, 13 Apr 2023 at 08:57
Subject: Service case no.:4334 - Warranty -M2 - Oxygen Monitor MaxO2 ME Sn:HD71499020
To: info@viamed.co.uk <info@viamed.co.uk>

Dear Sir or Madam,

we would like to inform you about the opening of a service case under the service case number mentioned in the subject.

**Subject:** Service case no.: 4334 - M2 - Oxygen Monitor MaxO2 ME Sn:HD71499020 - Complaint under warranty

**Problem Description:** Pixel errors are showing in the display.

**Additional information:** The item was ordered in July 2022. we ask for the fastest possible processing and request a response in the next 3 business days.

If you have any questions, please always quote the service case number.

Mit freundlichen Grüßen

**Mefina Medical**

i.A.

**Björn Borutzky**
Leiter Help Desk & Disposition

Head of Help Desk & Staff Planning

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Online: mefina-medical.de / medSim.de / aed-geräte.de

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**App:** Service-App **- einfach. direkt. komfortabel.**

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Durchwahl/direct number: +49 (0) 21 04 / 8 33 80 - 40

**Mefina Medical GmbH & Co. KG**
Falkenberger Weg 42, D-40699 Erkrath, Germany
Zentrale/central number: +49 (0) 21 04 / 8 33 80 - 0

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Amtsgericht Wuppertal, HRA 23202 | Finanzamt Düsseldorf-Mettmann, USt-IdNr. DE815270630
Persönlich haftende Gesellschafterin: Mefina Medical Verwaltungs-GmbH, Ringstr. 25, D-66506 Massweiler, Germany
Amtsgericht Zweibrücken, HRB 30586 | Geschäftsleitung: Felix Hüther, Andreas Keller, Timo Wogias
Rechtliche Hinweise und Datenschutz

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Ist diese Mail nicht für Sie bestimmt, so bitten wir um eine kurze Nachricht. Anschließend löschen Sie bitte diese Mail, einschließlich eventueller Anlagen. Vielen Dank für Ihre Mithilfe.
If your are not the correct addressee, please inform us that you have recieved this e-mail by mistake, and delete it.
We thank you for your support.