



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: 2 tek-ox returning

1 message

Steven Galicia <info@galicia.be>

22 March 2023 at 16:57

To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

Hello Ryan,

Yes, please go ahead with the repair.

Thanks,
Steven

Op 22 mrt. 2023, om 17:55 heeft Ryan Swaine <office@viamed.co.uk> het volgende geschreven:

Hi Steven

I hope you are well.

TX3392: We do not seem to be able to replicate the fault, but we will continue to test it.

TX0207: There is quite a bit of damage to the wiring and we have seen some intermittent faults on the PCB:

New wiring harness, new battery contacts and new PCB = GBP £35

this device also requires a new R-17VAN sensor = GBP £38

Please let me know if we should proceed with the repair?

Best regards
Ryan

Ryan Swaine
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On Wed, 8 Mar 2023 at 13:23, Steven Galicia <info@galicia.be> wrote:

Hello Ryan,

We'll be sending back :

Tek Ox , **serial TX3392**, purchased July 2022.

When turning on , the display shows first a low FO2 , then normal

Sometimes it switches off again.

Strange behaviour

Tek Ox, **serial 0457**

Battery acid damage

Please check and repair

Thanks,

Steven

<image001[44].png>

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Galicia Technical Diving - www.galicia.be - www.galicia.shop

technical diver training & equipment

Steven Galicia

SSI Instructor Trainer

IANTD Instructor Trainer

SCR-CCR training on Horizon, Inspiration, rEvo, JJ-CCR, Liberty

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