



Cathy Green <viamed.cathy.green@gmail.com>

AW: RMA Request

1 message

Froehlich, Heidi <h.froehlich@bluepoint-medical.com>

13 March 2023 at 10:47

To: "Cathy Green (cathy.green@viamed.co.uk)" <cathy.green@viamed.co.uk>

Cc: bluepoint MEDICAL Service <service@bluepoint-medical.com>, "Wigger, D." <d.wigger@bluepoint-medical.com>

Dear Cathy,

Please excuse the delay. Our service staff is very busy.

See below the RMA numbers for the 2 defective VM-2500-S devices.

Please state for each device 50€ for customs values per advice by Denner. The devices are old and therefore the value reduced.

RMA	Order number	Serial number	Description	Date of sale
2023-0018	3090112007	A1809150029	VM-2500-S	2018-11-28
2023-0019	4090112011	81040139	VM-2500-S Veterinary	2015-03-04

Best regards,

Heidi

Mit freundlichen Grüßen

Best regards

Heidi Fröhlich

bluepoint medical GmbH & Co. KG

An der Trave 15

23923 Selmsdorf, Germany

tel: [+49-\(0\)-38823-5488-20](tel:+49-(0)-38823-5488-20)
fax: [+49-\(0\)-38823-5488-29](tel:+49-(0)-38823-5488-29)
email: h.froehlich@bluepoint-medical.com
web: <http://www.bluepoint-medical.com>

Trade register: Schwerin, Reg.-No.: HRA 2600

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On Tue, 28 Feb 2023 at 16:59, Cathy Green <cathy.green@viamed.co.uk> wrote:

Dear Service Team

Please may we have a couple of RMA's for the attached paperwork. Please could you also advise on what customs values you would like me to use.

--

Kind regards

Cathy Green
Viamed Ltd.

<http://www.viamed.co.uk>

Email: Cathy.Green@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

Email: Cathy.Green@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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14/03/2023, 11:42

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