



Sophie Lines <viamed.sophie.lines@gmail.com>

RE: V1000 FHB service.

1 message

Ingram, Kevin <Kevin.Ingram@wvt.nhs.uk>
To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Fri, Mar 10, 2023 at 3:59 PM

Hi Sophie,

I did not send the V1000. Odd in September after all. Is it possible to requote me and I will send it off.

Kind regards,

Kevin Ingram

Specialist Medical Engineer

Wye Valley NHS Trust

Tel: 01432 364440 (ext 4440) – Medical Engineering Helpdesk.

Tel: 01432 364203 (ext 4203) – Medical Engineering Office.

Email: kevin.ingram@wvt.nhs.uk

Working days are Monday to Friday inc



“Diversity is being invited to
the party. **Inclusion** is
being asked to dance.”

VERNÄMYERS

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines

Sent: 20 September 2022 15:18

To: Ingram, Kevin <Kevin.Ingram@wvt.nhs.uk>

Subject: Re: V1000 FHB service.

Hi Kevin,

Thank you for your reply and the serial number information.

Please use returns reference: **SRS68295** on any paperwork/packaging and send your V1000 Foetal Heart Simulator (serial number GA71182651) to the following address:

Viamed Ltd

15 Station Road

Cross Hills

BD20 7DT

Once received and evaluated, we will be in touch with your official quotation for the service/calibration.

If you require any further information please do not hesitate to contact me.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

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Company registered in England, No. 01291765.

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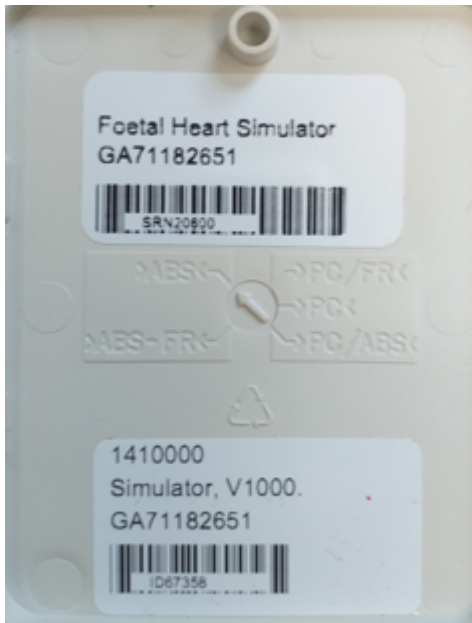
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On Tue, Sep 20, 2022 at 11:10 AM Ingram, Kevin <Kevin.Ingram@wvt.nhs.uk> wrote:

Hi Sophie,

I'm not sure which is the serial number so I have enclosed a photo of the battery cover. The device is in fully working order.



Kind regards,

Kevin Ingram

Medical Engineer

Wye Valley NHS Trust

Tel: 01432 364440 (ext 4440) – Medical Engineering Helpdesk.

Tel: 01432 355444 (ext 5664) – Medical Engineering Office.

Email: kevin.ingram@wvt.nhs.uk

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VERNAMYERS

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines

Sent: 16 September 2022 14:21

To: Ingram, Kevin <Kevin.Ingram@wvt.nhs.uk>
Subject: Re: V1000 FHB service.

Dear Kevin,

Thank you for your email. We recommend annual service/calibration for the V1000.

The price for the service and calibration (including a certificate) is £45, plus £10 return carriage, plus VAT.

Please can you let me know the serial number of your device, so I can give you a returns reference number?

After the repairs team has taken a look at it, we would issue an official quotation from which a purchase order can be raised.

Kind regards

Sophie Lines

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On Fri, Sep 16, 2022 at 10:39 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Ingram, Kevin** <Kevin.Ingram@wvt.nhs.uk>

Date: Fri, 16 Sept 2022 at 10:33

Subject: V1000 FHB service.

To: enquiries@viamed.co.uk <enquiries@viamed.co.uk>

Good morning,

I have a V1000 Foetal Heart beat simulator. Could you please let me know the recommended service requirements for this device and please supply a quotation for service. Please include any P+P.

Kind regards,

Kevin Ingram

Medical Engineer

Wye Valley NHS Trust

Tel: 01432 364440 (ext 4440) – Medical Engineering Helpdesk.

Tel: 01432 355444 (ext 5664) – Medical Engineering Office.

Email: kevin.ingram@wvt.nhs.uk

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