



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

**Re: 005/VI/23 Filedo Medical Order Urgent**

1 message

**Filedo Medical** <info@filedomedical.it>  
To: sophie.lines@viamed.co.uk

Tue, Mar 7, 2023 at 1:01 PM

K.a. Sophie,  
Proceed with Eyemax, I can't change the furniture.  
Regards  
Andrea Lanzone

Il 7 mar 2023 11:58, Sophie Lines <office@viamed.co.uk> ha scritto:  
Good morning,

Thank you for your order which has been passed to me for processing - Zoey is currently on maternity leave.

Unfortunately, we are currently out of stock of part number 1114005 (EyeMax Regular (Blue) - Pack of 20) @ €40.30 - we hope to have more stock available within 6 weeks.

However, we are able to offer the following alternative product:

**Part number 1114015 NeoMask Phototherapy Mask - Pack of 20 - €27.50 (please see leaflet attached)**

Please let me know if you would like me to proceed with your order including 10x packs EyeMax regular, or if you would like to accept the alternative? Please find attached a leaflet for NeoMask.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

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On Tue, Mar 7, 2023 at 10:37 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Ryan Swaine** <[office@viamed.co.uk](mailto:office@viamed.co.uk)>  
Date: Tue, 7 Mar 2023 at 09:57  
Subject: Fwd: 005/VI/23 Filedo Medical Order Urgent  
To: Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

Ryan Swaine - Viamed & Vandagraph - +44 (0) 7803 907117

----- Forwarded message -----

From: <[info@filedomedical.it](mailto:info@filedomedical.it)>  
Date: Tue, 7 Mar 2023, 10:08  
Subject: 005/VI/23 Filedo Medical Order Urgent  
To: <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>  
Cc: <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

Dear Zoey ,

I hope all is well,

here attached you find our order.

Please give us the courier cost in order to complete the order.

Waiting for your kindly reply.

Best Regards

Filed Medical



**Filed Medical S.n.c**

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Skype: filedomedical



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