

Service Repair Sheet SRS68388

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Tony Aust

John Radcliffe Hospital

Clinical Engineering

01865741166

00004040

Anthony.Aust@ouh.nhs.uk

634821

21/Feb/2023

Robert Connor

Viamed

Quote

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer



Cleaned by Viamed
if no declaration certificate
from customer

Signed: _____

Date: _____



Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 10/Feb/2023 Sophie Lines

10/Feb/2023 Sophie Lines

Customer sending MX300 - S/N 295477 for repair/service. Users have reported the upper and lower alarm settings can't be adjusted.

21/Feb/2023 Robert Connor

Received 1 x MX300 s/n 295477

Ready For quote

Repair Complete Signed

CGreen 28.2.23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35676	Oxygen Monitor	0111235	295477	N

0180001 x 1 FOC
S/N, SRS, SRN
NO fault found

UPS x 1 FOC

Viamed returns ref: SRS 68388

Repair Quotation Request

Date of request: 16/02/2023



Oxford University Hospitals
NHS Foundation Trust

Post to:

Viamed Ltd
15 Station Road
Cross Hills
Keighley
BD20 7DT

Deliver To:

Clinical Engineering
Industrial Block
John Radcliffe Hospital
Headley Way
OX3 9DU

Telephone: 01865 221548

Email: Clinical.engineering@ouh.nhs.uk

The following item(s) of equipment are reported faulty and require testing/repair.

Brand: VIAMED

Model: MX300

Serial No: 295477

Asset No: 064906

The reported fault is:

Can't adjust the alarm settings. Buttons not responding

Please carry-out an evaluation and forward a quotation to Clinical Engineering at the following address: Clinical.engineering@ouh.nhs.uk

Please include the **Job reference 634821** in all quotes and correspondence related to this request.

Kind regards,

Clinical Engineering

On completion, please return to Tony Aust
at the above address.

Many thanks,
Tony.

Service Repair Sheet 68388

Contact Name	Tony Aust
Company/ Hospital Name	John Radcliffe Hospital
Department	Clinical Engineering
General Phone	01865741166
Opera Account	00004040
Email	Anthony.Aust@ouh.nhs.uk
Order Number	634821
Date Received	21/Feb/2023
Booked in By	Robert Connor

Repair	Ref	S/N	Equipment Type	
SRN35676	0111235	295477	Oxygen Monitor	No Fault Found Time :0 Hour(s)

The MX300 Oxygen monitor has been tested. The customer has reported that the alarm setting could not be adjusted. Once the unit is in unlocked mode, the setting could be adjusted. The alarms triggered normally when the reading exceeded the alarm setting. No fault was found.
