



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: R-22MEDV Urgent

1 message

Ryan Swaine <office@viamed.co.uk>

28 February 2023 at 15:29

Reply-To: ryan.swaine@viamed.co.uk

To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>, Janine Gill <janine.gill@vmsecure.me.uk>, Aqib Majeed <aqib.majeed@vmsecure.me.uk>, Sophie Lines <sophie.lines@vmsecure.me.uk>

Hi,
Please process the order below as soon as possible.
Thank you, Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

GDPR / Privacy Policy available at www.viamed.co.uk/policy

----- Forwarded message -----

From: **WQL Med Kft.** <wql@wql.hu>
Date: Tue, 28 Feb 2023 at 14:19
Subject: R-22MEDV Urgent
To: <ryan.swaine@viamed.co.uk>
Cc: <wql@wql.hu>

Dear Ryan,

Pls find our order for 40 pcs of R-22MEDV attached.

The equipment is Celitron Panther 5.

<https://hepa.hu/uploads/c191ba0cc637f61e60ce76ab027fc82d.pdf>

Betti

Kind Regards:

Betti Serédi dr.
managing director

WQL MED Ltd.

Figyelem: e-mail címünk megváltozott / Attention: our e-mail address has changed: wql@wql.hu

Szeged, Hungary

+36 62 552 225



Save a tree. Don't print this e-mail unless it's really necessary.

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine
Sent: Tuesday, February 28, 2023 12:00 PM
To: WQL Med Kft.
Subject: Re: Max C12

Hi Betti

Our internal and external cross references both point towards the R-22MED, so it must have been verified at some point. However, the R-22MED has an output between 7-13mV and I believe the MAX-12C is 8-13mV. I wonder if you have a couple of sensors that are of 7-8, these would be slightly out of the specification of the MAX-12C, but it would all depend on the tolerance of the equipment they are being used in.

The R-22MEDV is 9-13mV, so it would always be within the specification of the MAX-12C.

I have no problem exchanging the R-22MED for you. It may be best if you place a new order for the R-22MEDV and I will then credit you for the returned R-22MED.

Please can you let me know what equipment the sensors are being used on?

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
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On Mon, 27 Feb 2023 at 10:55, WQL Med Kft. <wql@wql.hu> wrote:

2 pcs

But after he opened 2 pcs of R-22MEDV, and operated perfectly.

Betti

Kind Regards:

Betti Serédi dr.
managing director

WQL MED Ltd.

Figyelem: e-mail címünk megváltozott / Attention: our e-mail address has changed: wql@wql.hu

Szeged, Hungary

+36 62 552 225



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From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine
Sent: Monday, February 27, 2023 11:35 AM
To: WQL Med Kft.
Subject: Re: Max C12

Hi Betti, How many of the R-22MED did your client try?

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
Email: ryan.swaine@viamed.co.uk
Office: +44 (0) 1535 634542
Mobile: +44 (0) 7803 907117

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On Mon, 27 Feb 2023 at 10:18, WQL Med Kft. <wql@wql.hu> wrote:

Yes.

Kind Regards:

Betti Serédi dr.
managing director

WQL MED Ltd.

Figyelem: e-mail címünk megváltozott / Attention: our e-mail address has changed: wql@wql.hu

Szeged, Hungary

+36 62 552 225



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From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine
Sent: Monday, February 27, 2023 11:14 AM

To: WQL MED Kft.
Cc: wql@wql.hu
Subject: Re: Max C12

Hi Betti

Is it the MAX-12C that you are referring to?

Best regards

Ryan

Ryan Swaine
International Sales Manager
VIAMED
www.viamed.co.uk
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On Mon, 27 Feb 2023 at 08:14, WQL MED Kft. <wql@t-online.hu> wrote:

Dear Ryan,

I have some problems with Max C12 and R-22MED. As your compatibility chart shows R-22MED is the right choice so I have ordered 40 cs of R-22MED for one of my customers' request of Max C12.

<https://www.viamed.co.uk/uk/?uid=&sessionid=&g=&mobile=&&page=mod&mod=o2cross&idline=10801&xrefcode=Oxygen%20Sensors>

But as I checked, the ventilators do not work with R-22MED, only with R-22MEDV. You may know the reason, I do not know. The only I know that I have to exchange 40 pcs of R-22MED into R-22MEDV immediately. I can not keep all R-22MED on stock, as my other customers do not need this qty.

Can we solve it asap? Do you need a separate order for R-22MEDV? Do you have stock?

Betti

Kind Regards:

Betti Serédi dr.
managing director

WQL MED Ltd.

Figyelem: e-mail címünk megváltozott / Attention: our e-mail address has changed: wql@wql.hu

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