



Service Repair Sheet SRS68380

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Mark Evans

Royal United Hospitals Bath

Medical Equipment Management

01225824140

01225 428331

00000350

mark.evans7@nhs.net

21/Feb/2023

Robert Connor

Viamed

Warranty

VIAMEDclear

Goods In Only

Decontamination
certificate provided
by customer

Cleaned by Viamed,
if no declaration certificate
from customer

Signed: _____

Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 02/Feb/2023 Steve Hardaker

02/Feb/2023 Steve Hardaker

Returning a Max-550E s/n FM82299148 sold 7/4/21 with a MaxO2 ME. Still under warranty.

Intermittent output, when moved or tilted it suddenly drops very low. He has tried it on another MaxO2 ME and the fault is with the sensor.

21/Feb/2023 Robert Connor

Received 1 x MAX-550E s/n FM82299148, with flow diverter

Ready For quote

Repair Complete Signed

CG Neen 21.2.23

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35678	Oxygen Sensor	0110452	FM82299148	Yes

0140013 x 1 FOC
old S/N, SRS, SRN

0110452 x 1 FOC
new S/N, SRS, SRN

UPS x 1 FOC.

Dispatch note (external service)

Our reference	266639	Supplier	VIAMED LTD
Order date	09/02/2023	Address	15 STATION ROAD, CROSS HILLS
Our Reference	WO266639		KEIGHLEY, W YORKSHIRE BD20 7DT
Contact person	MARK EVANS	Your reference	SRS68380
Phone	01225 824154	Phone	01535 634542
Fax		Fax	01535 635582
Mobile phone		Package no	1
Email	mark.evans7@nhs.net	Type of service	WARRANTY WORK

MEMS no.	49104	Serial no	FM72099004
Device type	OXYGEN MONITOR		
Brand	MAXTEC		
Model	MAX O2 ME		
Owner	0707	NICU ; RUH	
Location	0707	NICU ; RUH	

Message

Hi

This is just the sensor MAX550E SN: FM82299148 which gives varying readings of air. It can be stable at 21% then fall as low as 6% or even 0% if moved. Have tested with two oxygen monitors with the same results.

Please replace under warranty.

Many thanks

Mark Evans

Return date 9/2/23

Signature



Before commencing an in-depth repair, could you please advise us by telephone of the likely cost if over £
0.00 by asking for the contact person above. This letter serves as a certificate that the device has been
decontaminated to standard local protocols. PLEASE RETURN ITEM TO DELIVERY ADDRESS BELOW

The goods are to be returned to the address below

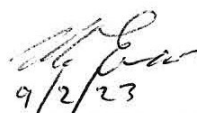
Invoice address Finance Dept, Malvern House -
Building 6
Royal United Hospital
Combe Park
BATH
BA1 3NG

Delivery address MEMS - Department A8
ROYAL UNITED HOSPITAL
COMBE PARK
BATH
BA1 3NG

**This item has been
decontaminated**

Signature

**Signed
Date**



Service Repair Sheet 68380

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Booked in By

Mark Evans

Royal United Hospitals Bath

Medical Equipment Management Service

01225824140

01225 428331

00000350

mark.evans7@nhs.net

21/Feb/2023

Robert Connor

Repair	Ref	S/N	Equipment Type
SRN35678	0110452	FM82299148	Oxygen Sensor

Under Warranty

Time :0 Hour(s)

Parts Replaced

Qty: 1 0110452

Replaced under warranty with S/N HH82199042
