



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Re: Purchase Order No: 792536 from : University HospitalsBirmingham NHS Foundation Trust - (Duplicate)**

1 message

**Debra Peace** <Debra.Peace@uhb.nhs.uk>

20 February 2023 at 14:56

To: "Irene Flynn (Housekeeper)" &lt;Irene.Flynn2@uhb.nhs.uk&gt;, Teresa Mitchell &lt;Teresa.Mitchell@uhb.nhs.uk&gt;, "kate.griffiths@viamed.co.uk" &lt;kate.griffiths@viamed.co.uk&gt;

Hi Kate, I am happy for you to proceed with the order . thank you .

Debra.

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**From:** Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>**Sent:** 20 February 2023 14:49:23**To:** Irene Flynn (Housekeeper); Debra Peace; Teresa Mitchell**Subject:** Re: Purchase Order No: 792536 from : University HospitalsBirmingham NHS Foundation Trust - (Duplicate)

Good afternoon,

Just a quick email to ask if I am able to proceed with your order from January 27th. Please see previous emails for more information.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 9 Feb 2023 at 13:13, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Hi Irene, just a quick email to ask if I am able to proceed with your order from January 27th. Please see previous emails for more information.

Many thanks.

Kind regards

Kate Griffiths

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On Mon, 30 Jan 2023 at 14:09, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good afternoon Irene,

Just a quick email to let you know that since this order was placed, your account has been placed on hold due to invoicing queries.

Our accounts director has emailed your team, so I am sure this will be resolved soon.

Should you need any further information about this, please could you email our accounts director at [helen.lamb@viamed.co.uk](mailto:helen.lamb@viamed.co.uk)

**Are you able to let me know that I can proceed with your order at the correct pricing?**

We will ship as soon as the account is clear/stock becomes available/prices are agreed.

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 27 Jan 2023 at 13:22, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good afternoon Irene,

Thank you for your PO 792536.

I need to advise you that your order has incorrect prices. The EyeMax pricing is as follows:

**1114005 - Regular (Blue) - Pack of 20 = £48.00**

1114006 - Premie (Orange) - Pack of 20 = £46.00

1114007 - Micro (Green) - Pack of 20 = £42.00

Are you happy to accept the correct price please?

I also need to advise you that **part number 1114005 has a lead time of approximately 3-4 weeks.**

We can offer an in stock alternative from the NeoMask range - part number 1114015, the price is £38.40 per pack of twenty. I have attached a leaflet and price list.

Please let me know if you require the alternative.

Otherwise, we will of course ship your order as soon as stock is available/correct price has been accepted.

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 27 Jan 2023 at 12:58, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Fri, 27 Jan 2023 at 12:57

Subject: Purchase Order No: 792536 from : University HospitalsBirmingham NHS Foundation Trust - (Duplicate)

To: <viamedinbox@gmail.com>

[exchange.ghxeurope.net](https://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=N948179392>

This will inform the Trust of your receipt of the Order  
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27/01/23 12:58

Priority: High

Order No: 792536

Customer Name: University Hospitals Birmingham NHS Foundation Trust

Customer Address: Birmingham Heartlands Hospital, Bordesley Green East, Birmingham, West Midlands, B9 5SS, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)