



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: O2 Cell Price (PN FK76899100)

1 message

Sophie Lines <sophie.lines@viamed.co.uk>

Mon, Feb 13, 2023 at 2:46 PM

Reply-To: sophie.lines@viamed.co.uk

To: "Karl Faulkner (Medical Engineering)" <Karl.Faulkner@uhb.nhs.uk>

Hi Karl,

Upon querying with our director, he has confirmed this policy was intended for business to business transactions, and was not made clear that this doesn't apply to NHS orders. Please accept my apologies for this misunderstanding. Your order will be insured, but we will cover the cost.

Your order has now been processed, with a note to part ship 40 units as soon as possible, and the remaining 50 when they arrive in stock.

Finally, I just need to make you aware that University Hospital Birmingham's account is currently "on stop" due to unpaid invoices, which means our warehouse is unfortunately unable to dispatch any orders to the trust until the account is brought up to date. Your accounts department will be aware of this, however if there are any questions or concerns please let me know and I will refer these to our finance director.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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-----On Mon, Feb 13, 2023 at 11:20 AM Karl Faulkner (Medical Engineering) <Karl.Faulkner@uhb.nhs.uk> wrote:

Hi Sophie,

So are you saying if the order was lost on route to use, you wouldn't be responsible for replacing it under the current circumstances?

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

Medical Engineering - University Hospitals Birmingham NHS Foundation Trust

Birmingham, B15 2TH



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines
Sent: 13 February 2023 11:11
To: Karl Faulkner (Medical Engineering)
Subject: Re: O2 Cell Price (PN FK76899100)

Hi Karl,

Thank you for your reply. Of course, that's not a problem - I will make a note on your order to request that it is part shipped.

With regards to the insurance - we now offer optional shipping insurance to customers placing high value orders. Standard shipping is via UPS' standard CPT (Carriage Paid To) delivery terms. This means that the shipment is not covered by insurance for loss or damage once it leaves Viamed's premises.

Given the value of the order, you may like to upgrade the delivery to CIP (Carriage and Insurance Paid) by adding an additional insurance premium at 1% of total goods value, i.e. £81.81. This means that any loss or damage during transit would be covered by insurance and replaced.

I hope this helps. If you have any further questions please do not hesitate to contact me.

Kind regards

Sophie Lines

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On Mon, Feb 13, 2023 at 10:44 AM Karl Faulkner (Medical Engineering) <Karl.Faulkner@uhb.nhs.uk> wrote:

Hi Sophie,

As the order has gone through, I will leave it as it is now. Can part of the order not be shipped anyway as you have stock?

In regards the additional insurance, what does that cover which isn't already?

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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Birmingham, B15 2TH



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines
Sent: 13 February 2023 09:54
To: Karl Faulkner (Medical Engineering)
Subject: Re: O2 Cell Price (PN FK76899100)

Hi Karl,

Thank you for confirming the quantity. Given the value of this order, would you like to upgrade the delivery to **CIP (Carriage and Insurance Paid)** by adding an additional insurance premium at 1% of total goods value, i.e. £81.81?

Unfortunately, we do not have the full amount available in stock at the moment - therefore your order will have a lead time of approximately 4-6 weeks. Alternatively, you may wish to place two separate orders, one for 40 units which can ship immediately, and another for 50 units with a lead time of 4-6 weeks?

I look forward to hearing from you.

Kind regards

Sophie Lines

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On Mon, Feb 13, 2023 at 9:37 AM Karl Faulkner (Medical Engineering) <Karl.Faulkner@uhb.nhs.uk> wrote:

Hi Sophie,

Yes please, it is our PPM stock for our ITU vents.

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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Birmingham, B15 2TH



From: Main Account [<mailto:viamedinbox@gmail.com>] **On Behalf Of** Sophie Lines

Sent: 13 February 2023 09:15

To: Karl Faulkner (Medical Engineering)

Subject: Re: O2 Cell Price (PN FK76899100)

Hi Karl,

Thank you for the order - please can you confirm whether the quantity on this order is correct, you require 90 units?

Kind regards

Sophie Lines

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On Mon, Feb 13, 2023 at 8:31 AM Karl Faulkner (Medical Engineering) <Karl.Faulkner@uhb.nhs.uk> wrote:

Hi Both,

Please find attached PO for this order.

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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From: Karl Faulkner (Medical Engineering)
Sent: 09 February 2023 13:27
To: 'kate.griffiths@viamed.co.uk'; Emani Wright
Cc: Sophie Lines
Subject: RE: O2 Cell Price (PN FK76899100)

Hi Emani,

Do you know if the order I labelled as Medtronic incorrectly (PO U23037692) has now been sent to Viamed?

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths
Sent: 09 February 2023 13:24
To: Karl Faulkner (Medical Engineering)
Cc: Sophie Lines
Subject: Re: O2 Cell Price (PN FK76899100)

Good afternoon Karl,

Thank you for your email. Please accept my reply on behalf of Sophie.

Unfortunately, we have not received PO U23037692.

Kind regards

Kate Griffiths

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On Thu, 9 Feb 2023 at 13:21, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Karl Faulkner (Medical Engineering)** <Karl.Faulkner@uhb.nhs.uk>

Date: Thu, 9 Feb 2023 at 13:16

Subject: RE: O2 Cell Price (PN FK76899100)

To: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>

Hi Sophie,

Are you able to check if you have received this yet?

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines

Sent: 07 February 2023 09:44

To: Karl Faulkner (Medical Engineering)

Subject: Re: O2 Cell Price (PN FK76899100)

Hi Karl,

Thank you for your email. I have searched our system for this PO number and unfortunately it does not look like we have received it as yet.

Kind regards

Sophie Lines

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On Tue, Feb 7, 2023 at 8:02 AM Karl Faulkner (Medical Engineering) <Karl.Faulkner@uhb.nhs.uk> wrote:

Hi Sophie,

Can you confirm if you received the PO for these on number U23037692?

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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From: Main Account [<mailto:viamedinbox@gmail.com>] **On Behalf Of** Sophie Lines

Sent: 03 January 2023 14:16

To: Karl Faulkner (Medical Engineering)

Subject: Re: O2 Cell Price (PN FK76899100)

Dear Karl,

Thank you for your email. The serial number you have given relates to a MAX-250TM Oxygen Sensor - part number 0110435. I can confirm the price breaks are as follows:

1 unit - £68.00

2 units - £64.60

3-10 units - £61.20

11+ units - £57.80

We currently have 50 units available in stock, I would estimate the lead time for the remaining units to be approximately 4-6 weeks.

Please be aware, due to price increases from the manufacturer, the price for this product is due to increase on 6th February 2023. Should we receive your order for 90 units prior to this date, your order should go through at the current price listed above.

If you require any further information, please do not hesitate to contact me.

Kind regards

Sophie Lines

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On Tue, Jan 3, 2023 at 8:58 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Karl Faulkner (Medical Engineering)** <Karl.Faulkner@uhb.nhs.uk>

Date: Tue, 3 Jan 2023 at 08:53

Subject: O2 Cell Price (PN FK76899100)

To: viamedinbox@gmail.com <viamedinbox@gmail.com>

Hi,

Can I get a price please for O2 cell FK76899100?

We will require 90 of them.

Many Thanks

Karl Faulkner
Medical Engineer

Tel: 0121 3718869

Internal: 18869

Email: Karl.Faulkner@uhb.nhs.uk

Web: <http://www.uhb.nhs.uk>

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