



Sophie Lines <viamed.sophie.lines@gmail.com>

Fwd: Teledyne MX300-1 for repair

2 messages

Main Account <office@viamed.co.uk>
To: Sophie Lines <sophie.lines@vmsecure.me.uk>

Fri, Feb 10, 2023 at 12:24 PM

----- Forwarded message -----

From: **Aust, Anthony (RTH) OUH** <Anthony.Aust@ouh.nhs.uk>

Date: Fri, 10 Feb 2023 at 12:15

Subject: Teledyne MX300-1 for repair

To: orders@viamed.co.uk <orders@viamed.co.uk>

Hi,

Please could I return a Teledyne MX300-1 O2 monitor, s/n: 295477 for repair/service.

The users have reported that the upper & lower alarm settings can't be adjusted.

Many thanks,

Tony Aust

Clinical Engineering

John Radcliffe Hospital

Oxford

Sophie Lines <sophie.lines@viamed.co.uk>
Draft To: Anthony.Aust@ouh.nhs.uk

Fri, Feb 10, 2023 at 3:17 PM

Dear Tony,

Thank you for your email regarding the MX300 unit which requires repair.

Please return this to us using reference "SRS68388" on the package and any accompanying paperwork.

Once our repairs department have taken a look, we will send you a quote for the cost of the repair from which a PO can be raised.

If you require any further information please do not hesitate to contact us.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

10/02/2023, 15:22

Gmail - Fwd: Teledyne MX300-1 for repair

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