



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: MX300 - Oxygen Analyser

1 message

LAVICTOIRE, Paul (BARTS HEALTH NHS TRUST) <p.lavictoire@nhs.net>
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

8 February 2023 at 08:22

Morning Kate,

Yes, we would like a full function test, please.

The serial numbers -: 331064 & 340499
I have also included a cover letter with the units, sent.

Kind Regards,

Paul Lavictoire

**Medical Engineering Dept.****Junction 6, Ground Floor****Whipps Cross University Hospital****Whipps Cross Road,****London E11 1NR** **0208 535 6927****Int 5881**p.lavictoire@nhs.net<https://www.bartshealth.nhs.uk/>

From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>**Sent:** 07 February 2023 15:57**To:** LAVICTOIRE, Paul (BARTS HEALTH NHS TRUST) <p.lavictoire@nhs.net>**Subject:** Re: MX300 - Oxygen Analyser

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Thank you Paul,

I just need the serial numbers if possible please, then I can issue an SRS number.

Do you require the full function check at £45 each? Just so we know what to quote upon receipt of the device.

Kind regards

Kate Griffiths

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<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Tue, 7 Feb 2023 at 15:48, LAVICTOIRE, Paul (BARTS HEALTH NHS TRUST) <p.lavictoire@nhs.net> wrote:

Hi Kate,

Thanks for your prompt reply.

I have two Analysers, to be calibrated/serviced.

I would send them to you via post, then if you can send the quotation, we will raise a Purchase Order Number at our end to authorise the payment.

Kind Regards,

Paul Lavictoire

 **Medical Engineering Dept.**

Junction 6, Ground Floor

Whipps Cross University Hospital

Whipps Cross Road,

London E11 1NR

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From: Main Account <viamedinbox@gmail.com> on behalf of Kate Griffiths <office@viamed.co.uk>
Sent: 07 February 2023 15:31
To: LAVICTOIRE, Paul (BARTS HEALTH NHS TRUST) <p.lavictoire@nhs.net>
Subject: Re: MX300 - Oxygen Analyser

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Good afternoon Paul,

Thank you for your enquiry.

We do offer a repairs service for the MX300 as follows:

0180005 is a full function check, during which calibration will be checked at 100% and 21%. This costs £45, plus £12 carriage, plus VAT. **As usual, we would issue an official quotation before undertaking any work.**

0180029 does not test the full functionality of the device, it is just to check the calibration accuracy at a number of points on the scale. This costs £40 plus £12 carriage, plus VAT.

You can choose either option, or both if you would like a complete service and a calibration certificate.

If you would like to send a unit in, please could I have the serial number, then I can issue a returns reference number?

Many thanks.

Kind regards

Kate Griffiths

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On Tue, 7 Feb 2023 at 14:32, LAVICTOIRE, Paul (BARTS HEALTH NHS TRUST) <p.lavictoire@nhs.net> wrote:
Good Afternoon Kate,

We have an Oxygen Analyser, that we bought from your company 3 years ago.

I understand you don't sell them anymore, but do you still calibrate/service these units?

Kind regards,

Paul Lavictoire

 **Medical Engineering Dept.**

Junction 6, Ground Floor

Whipps Cross University Hospital

Whipps Cross Road,

London E11 1NR

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