



Cathy Green <viamed.cathy.green@gmail.com>

RE: Order being returned

1 message

Rajeev K <rajeev.kumar@gwtuae.com>

26 December 2022 at 07:32

To: "ryan.swaine@viamed.co.uk" <ryan.swaine@viamed.co.uk>

Cc: Cathy Green <cathy.green@viamed.co.uk>, Rajeev Kumar <vkrajeev@gwtuae.com>

Dear Ryan,

Merry Christmas to you.

This matter I have checked and understood that MOH needs Viamed to be registered, then only they will allow to clear the goods.

Now classification is not enough.

That's the reason we have started the process of registration now.

Best regards*Rajeev Kumar**Division Manager (Div-C)**Gulf & World Traders L.L.C**Mob: +971 504823496**Mob: +971 529035805*rajeev.kumar@gwtuae.com**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine**Sent:** Thursday, August 25, 2022 8:28 PM**To:** Rajeev K <rajeev.kumar@gwtuae.com>**Cc:** Cathy Green <cathy.green@viamed.co.uk>**Subject:** Order being returned

Dear Rajeev

I hope you are keeping well.

Your last shipment has been returned to us, no reason has been given. FedEx has also charged Viamed for the return costs.

I am told from our warehouse that we received an email to say that it had cleared customs and then another one to say that it was being returned.

Please can you speak with whoever is responsible for this order and let me know how we should proceed?

Best regards

Ryan

Ryan Swaine
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