



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Gemco UK Ltd - P/O 164950 / DEL ASAP

1 message

Main Account <office@viamed.co.uk>

31 January 2023 at 16:35

To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

----- Forwarded message -----

From: **Ryan Curzon** <Ryan.Curzon@gemco.co.uk>

Date: Tue, 31 Jan 2023 at 16:34

Subject: RE: Gemco UK Ltd - P/O 164950 / DEL ASAP

To: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>

Hi Sophie

Thanks, yes please send the 20x available units asap, the extra £12.00 carriage is fine.

If they're despatching the remainder to you end of this week when are we to expect these please?

Please confirm when the 20 have been despatched please as our stock is now down to 33x.

Many Thanks

Ryan Curzon

Stock Replenishment Controller

Tel: 0345 872 2400

Email: Ryan.Curzon@gemco.co.ukWeb: www.gemco.co.uk

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines**Sent:** 31 January 2023 4:18 PM**To:** Ryan Curzon <Ryan.Curzon@gemco.co.uk>**Subject:** Re: Gemco UK Ltd - P/O 164950 / DEL ASAP

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Hi Ryan,

Further to the below, I can confirm we could send you our remaining 20 units this week, and the outstanding 80 units when we receive stock, which we have been informed they are dispatching at the end of this week.

Please can you let me know if you would like us to go ahead with this, bearing in mind that each delivery will incur a £12.00 plus VAT carriage charge?

Kind regards

Sophie

On Mon, 30 Jan 2023, 12:21 Sophie Lines, <sophie.lines@viamed.co.uk> wrote:

Hi Ryan,

I have just spoken with our warehouse and sales director regarding the stock situation, and they are going to speak with the supplier for a clearer idea on lead time, as unfortunately the deliveries are now quite overdue. We will hopefully have a clearer idea tomorrow on the lead time and whether we have any stock at all we are able to send in the meantime, if we don't receive good news from them.

I will get back to you tomorrow

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

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On Mon, Jan 30, 2023 at 11:32 AM Ryan Curzon <Ryan.Curzon@gemco.co.uk> wrote:

Have you no stock at all? If you are able to part ship some please do.

Thanks

Ryan Curzon

Stock Replenishment Controller

Tel: 0345 872 2400

Email: Ryan.Curzon@gemco.co.uk

Web: www.gemco.co.uk





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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines
Sent: 30 January 2023 11:30 AM
To: Ryan Curzon <Ryan.Curzon@gemco.co.uk>
Subject: Re: Gemco UK Ltd - P/O 164950 / DEL ASAP

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Hi Ryan,

Thank you for your reply. It looks as though your account is already up to date, however we are short of stock at the moment - we are hoping to be able to dispatch your order within 2-3 weeks.

Please accept our sincere apologies for the delay.

If you require any further information please do not hesitate to contact us.

Kind regards

Sophie Lines

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On Mon, Jan 30, 2023 at 10:26 AM Ryan Curzon <Ryan.Curzon@gemco.co.uk> wrote:

Hi Sophie,

No thanks and sorry for the delay.

Are these sensors now in stock and if possible can you send them ASAP please?

I emailed our account regarding the credit hold status and they're processing payments on the 02/02 this week. Is it possible to have our account reopened and these sent asap as we are running low on stock.

Many Thanks

Ryan Curzon

Stock Replenishment Controller


Tel: 0345 872 2400

Email: Ryan.Curzon@gemco.co.uk

Web: www.gemco.co.uk



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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines
Sent: 30 January 2023 10:16 AM
To: Ryan Curzon <Ryan.Curzon@gemco.co.uk>
Subject: Fwd: Gemco UK Ltd - P/O 164950 / DEL ASAP

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Hi Ryan,

Further to my email below, please can you let me know whether you would like us to add the insurance premium of £21.20 to your order?

Kind regards

Sophie Lines

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From: **Sophie Lines** <sophie.lines@viamed.co.uk>
Date: Mon, Jan 16, 2023 at 2:54 PM
Subject: Re: Gemco UK Ltd - P/O 164950 / DEL ASAP
To: Ryan Curzon <Ryan.Curzon@gemco.co.uk>

Hi Ryan,

Thank you for your order. I can confirm I have now processed this on our system, however we unfortunately do not have enough sensors in stock at the moment - we are hoping for more within 2-3 weeks.

The shipment is currently on UPS' standard **CPT (Carriage Paid To) delivery terms**. This means that the shipment is not covered by insurance for loss or damage once it leaves Viamed's premises.

Given the value of this order, would you like to upgrade the delivery to **CIP (Carriage and Insurance Paid)** by adding an additional insurance premium at 1% of total goods value, i.e. £21.20?

Finally, please be aware your account with us is currently on stop, so we are currently unable to dispatch any orders to you, until the account is brought up to date.

If you have any questions please do not hesitate to contact us.

Kind regards

Sophie Lines

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On Mon, Jan 16, 2023 at 2:15 PM Main Account <office@viamed.co.uk> wrote:

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From: **Ryan Curzon** <Ryan.Curzon@gemco.co.uk>

Date: Mon, 16 Jan 2023 at 14:10
Subject: Gemco UK Ltd - P/O 164950 / DEL ASAP
To: sales@viamed.co.uk <sales@viamed.co.uk>
Cc: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>

Hi

Please see the attached purchase order.

Can you confirm that you have received and provide a delivery date.

NOTE! – WE HAVE UPDATED OUR POSTCODE/ PLEASE UPDATE ON YOUR SYSTEM TO SHOW THE BELOW

GEMCO UK LTD
UNIT 10 ARTIS PARK
ROAD ONE WINSFORD IND EST
WINSFORD
CHESHIRE

CW7 3SE

PLEASE SEND ALL ORDER CONFIRMATIONS TO: purchasing@gemco.co.uk

Any issues please let me know.

Thanks

Ryan Curzon

Stock Replenishment Controller

Tel: 0345 872 2400

Email: Ryan.Curzon@gemco.co.uk

Web: www.gemco.co.uk





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