



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Re: order

Aqib Majeed <aqib.majeed@viamed.co.uk>

31 January 2023 at 12:16

Reply-To: aqib.majeed@viamed.co.uk

To: chris@thinairsports.com

Hello Chris

Good afternoon

Sorry for the inconvenience caused by this.

I will state an SRS number for you which needs to be visible on all packaging/ boxes you send back to us along side the product you are returning, Your SRS number is **SRS683789**.

I will also attach below a UPS shipping label for you so this doesn't cost you anything when you are returning the Finger Sensors, you will need to contact UPS on 03457877877 once ready and mention our account number which is 9W9638, If you receive another label from UPS please ignore that one and use the one I have attached with this email.

In the meantime I will process a order for the 3x medium size Sp02 Silicone Finger Sensor also with free carriage, but bare in mind this order will be chargeable.

We will credit you for the 3 Adult size Finger Sensors once they arrive to us and are tested to see if they are working properly, Once they checked and are in good condition only then we would credit you.

Sorry once again for any inconvenience caused and please let me know if I can assist with anything else.

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>email: aqib.majeed@viamed.co.uk

Tel: +44 (0)1535 634542

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Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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On Tue, 31 Jan 2023 at 11:24, <chris@thinairsports.com> wrote:

Hi Aqib,

Good morning, I have just opened my order and I have noticed you have sent me the Large finger sensor, I asked for the medium ones to be sent please can we exchange these for the medium ones?

Thanks

Chris

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed

Sent: 12 January 2023 15:08

To: chris@thinairsports.com

Cc: kate.griffiths@viamed.co.uk

Subject: order

Hello Chris

Good afternoon

Please accept my reply on behalf of Kate as she is on holiday.

Thank you for your order.

Please see below for your attached proforma invoice detailing the prices and products you require including shipping costs.

Please let me know if you require any changes to be made.

Kind regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

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