

Sophie Lines <viamed.sophie.lines@gmail.com>

# Attn: Sophie REVISED PO 249240573 from: Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

1 message

Steve Baker <Steve.Baker@stgeorges.nhs.uk>

Fri, Jan 27, 2023 at 2:01 PM

To: "HERBERT, Fiona (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)" <fiona.herbert@nhs.net>,

"sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Fiona: hi and thank you for your reply.

Sophie: hi, I have now adjusted the pricing/product on our PO (screenshot below). May I leave with you to process this order. Thank you. Yours sincerely, Steve

Line	Туре	Supplier Item	Description	Category	Qty	Unit	Price	Amount	Need-By/Start Date	Details
			Eyemax2 Phototherapy Mask Preemie 1114006							
1	Goods		Preemie	FBF GENERAL MEDICAL SURGICAL EQUIPMENT	2	BOX 20	46	92.00	02-Feb-2023 11:22:08	
2	Goods	1114015	NeoMask Phototherapy Mask	FBF GENERAL MEDICAL SURGICAL EQUIPMENT	2	BOX 20	34.8	69.60	02-Feb-2023 11:22:08	Ē
3	Goods		POSTAGE	FBF GENERAL MEDICAL SURGICAL EQUIPMENT	1	BOX 20	10	10.00	02-Feb-2023 11:22:08	

## **Steve Baker**

**Buyer & Customer Services** 

## **South West London Procurement Partnership**

2<sup>nd</sup> Floor Wandle Annex | St George's Hospital | Blackshaw Road | London | SW17 0QT

Helpdesk: 020 3322 3912 Mobile: 0782 440 6260

steve.baker@stgeorges.nhs.uk | www.swlondonprocurement.nhs.uk

(South West London Procurement Partnership is a shared service covering Croydon, Epsom & St Helier, Kingston and St George's NHS Trusts)



**Towards Excellence Procurement** 

From: HERBERT, Fiona (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST) < fiona.herbert@nhs.net >

Sent: 27 January 2023 13:44

To: Steve Baker <Steve.Baker@stgeorges.nhs.uk>; sophie.lines@viamed.co.uk

Subject: Re: Fiona's Reply Required (please) RE: Purchase Order No: 249240573 from: Epsom and St HelierUniversity Hospitals

NHS Trust - (Duplicate)

Hi

Thank you for the updated prices. Please can we have the alternative mask you have in stock. They are now urgent.

Please can you also provide the order details for all alternative sizes.

I have tried to order the regular ones on supply chain but they never arrive, hence trying to order directly.

Many thanks

Fiona.

I am currently working a mix of remote and onsite shifts over four days. If your email is urgent, please contact the Neonatal Unit direct on 0208 296 2890/2885 or i will respond to your email on my next working day.

Many thanks

Fiona.

Fiona Herbert

**Neonatal Services Coordinator** 

St Helier NNU/Epsom SCBU

Neonatal Unit - St Helier Hospital

Epsom and St Helier University Hospitals NHS Trust

E: fiona.herbert@nhs.net

T: 020 8296 2890/2885 M: 07776681343

W: www.epsom-sthelier.nhs.uk

From: Steve Baker <Steve.Baker@stgeorges.nhs.uk>

Sent: 27 January 2023 10:23

To: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>

Cc: HERBERT, Fiona (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST) < fiona.herbert@nhs.net>

Subject: Fiona's Reply Required (please) RE: Purchase Order No: 249240573 from : Epsom and St HelierUniversity Hospitals NHS

Trust - (Duplicate)

**Fiona**: hi, can you see the comment from Sophie at Viamed, and advise if you are happy to wait (see green text) -

**Sophie:** hi and thank you for your email. I have now adjusted the pricing on our PO and added the postage costs. Fiona to reply on the issue of perhaps ordering the alternative you have kindly suggested. Thank you. Yours sincerely, Steve

## **Steve Baker**

**Buyer & Customer Services** 

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Skills Development Network

Towards Excellence Procurement

Level 2

From: Main Account <viamedinbox@gmail.com> On Behalf Of Sophie Lines

Sent: 27 January 2023 10:15

To: Steve Baker <Steve.Baker@stgeorges.nhs.uk>

Subject: Re: Purchase Order No: 249240573 from: Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

You don't often get email from office@viamed.co.uk. Learn why this is important

Dear Steve,

Thank you for your order 249240573. Unfortunately the prices you have quoted are incorrect. The EyeMax Phototherapy Mask prices are as follows:

1114005 - Regular (Blue) - Pack of 20 = £48.00 1114006 - Premie (Orange) - Pack of 20 = £46.00 1114007 - Micro (Green) - Pack of 20 = £42.00

EyeMax 2 Postage charges:

1 pack: £8.00 **2 - 4 packs: £10.00** 5+ packs: £12.00

Please be aware we are currently **out of stock of part number 1114005 (EyeMax Phototherapy Mask - Regular - Pack of 20(Blue)).** We are hoping for more stock within 2-3 weeks. However, if your requirement is urgent, we can offer the following alternative product:

## Part number 1114015 NeoMask Phototherapy Mask - £38.40 plus VAT.

Please let me know if you are happy to wait for the item on your order, or if you would like to accept the alternative? Please find attached a leaflet for NeoMask.

If you have any questions please do not hesitate to contact me

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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On Fri, Jan 27, 2023 at 9:14 AM Main Account <viamedinbox@gmail.com> wrote:

--- Forwarded message -

From: <system@exchange.ghxeurope.net>

Date: Fri, 27 Jan 2023 at 09:12

Subject: Purchase Order No: 249240573 from: Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

To: <viamedinbox@gmail.com>

exchange.ghxeurope.net

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

You have a new Order ready to download

Please click on this link to download the Order:

https://exchange.ghxeurope.net/d.aspx?i=1l48171080

This will inform the Trust of your receipt of the Order

27/01/23 09:12 Priority: High

Order No: 249240573

Customer Name: Epsom and St Helier University Hospitals NHS Trust

Customer Address: Epsom Hospital, Dorking Road, Epsom, Surrey, KT18 7EG, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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