



Sophie Lines <viamed.sophie.lines@gmail.com>

Fiona's Reply Required (please) RE: Purchase Order No: 249240573 from : Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

1 message

Steve Baker <Steve.Baker@stgeorges.nhs.uk>

Fri, Jan 27, 2023 at 10:23 AM

To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Cc: "HERBERT, Fiona (EPSOM AND ST HELIER UNIVERSITY HOSPITALS NHS TRUST)" <fiona.herbert@nhs.net>

Fiona: hi, can you see the comment from Sophie at Viamed, and advise if you are happy to wait (see green text) -

Sophie: hi and thank you for your email. I have now adjusted the pricing on our PO and added the postage costs. Fiona to reply on the issue of perhaps ordering the alternative you have kindly suggested. Thank you. Yours sincerely, Steve

Steve Baker

Buyer & Customer Services

South West London Procurement Partnership2nd Floor Wandle Annex | St George's Hospital | Blackshaw Road | London | SW17 0QT

Helpdesk: 020 3322 3912

Mobile: 0782 440 6260

steve.baker@stgeorges.nhs.uk | www.swlondonprocurement.nhs.uk

(South West London Procurement Partnership is a shared service covering Croydon, Epsom & St Helier, Kingston and St George's NHS Trusts)



Skills Development Network

Towards Excellence Procurement

Level 2

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines**Sent:** 27 January 2023 10:15**To:** Steve Baker <Steve.Baker@stgeorges.nhs.uk>**Subject:** Re: Purchase Order No: 249240573 from : Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

You don't often get email from office@viamed.co.uk. [Learn why this is important](#)

Dear Steve,

Thank you for your order 249240573. Unfortunately the prices you have quoted are incorrect. The EyeMax Phototherapy Mask prices are as follows:

1114005 - Regular (Blue) - Pack of 20 = £48.00

1114006 - Premie (Orange) - Pack of 20 = £46.00

1114007 - Micro (Green) - Pack of 20 = £42.00

EyeMax 2 Postage charges:

1 pack: £8.00

2 - 4 packs: £10.00

5+ packs: £12.00

Please be aware we are currently **out of stock of part number 1114005 (EyeMax Phototherapy Mask - Regular - Pack of 20(Blue))**. We are hoping for more stock within 2-3 weeks. However, if your requirement is urgent, we can offer the following alternative product:

Part number 1114015 NeoMask Phototherapy Mask - £38.40 plus VAT.

Please let me know if you are happy to wait for the item on your order, or if you would like to accept the alternative? Please find attached a leaflet for NeoMask.

If you have any questions please do not hesitate to contact me

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

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On Fri, Jan 27, 2023 at 9:14 AM Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <system@exchange.ghxeurope.net>

Date: Fri, 27 Jan 2023 at 09:12

Subject: Purchase Order No: 249240573 from : Epsom and St HelierUniversity Hospitals NHS Trust - (Duplicate)

To: <viamedinbox@gmail.com>

exchange.ghxeurope.net

** PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL **

You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=1148171080>

This will inform the Trust of your receipt of the Order

27/01/23 09:12

Priority: High

Order No: 249240573

Customer Name: Epsom and St Helier University Hospitals NHS Trust

Customer Address: Epsom Hospital, Dorking Road, Epsom, Surrey, KT18 7EG, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on support-uk@ghxeurope.com

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